STATE SUMMARY DATA

he 2011–2012 Public Library Funding & Technology Access Study national survey sampled and received responses from all states and the District of Columbia. The survey did not, however, receive enough responses from all states for analysis purposes. The following state tables provide selected summary survey data for the states for which there were adequate and representative responses (48 in all, plus the District of Columbia). States for which data could not be fully analyzed are Connecticut and Oregon.

The survey data were weighted to enable state projections. The weighting used was based on two variables:

- 1. Metropolitan status of libraries in the state (urban, suburban and rural).
- 2. Total number of libraries in the state (the data presented in the tables are statewide estimates).

Additional state data is available online.

PUBLIC LIBRARY FUNDING& TECHNOLOGY ACCESS
STUDY 2011–2012



ALABAMA

		AL	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$20.35	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		2.7%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		59.9%	62.1%
Average number of computers		17.3	16.4
Always sufficient computers available		38.3%	34.6%
Use of public Internet workstations increased since last year		71.0%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	6.7%	6.9%
	1.5Mbps	43.0%	16.5%
	1.6-10Mbps	29.4%	38.5%
	10.1-30Mbps	3.4%	15.8%
	Greater than 30Mbps	10.9%	22.3%
Always adequate connection speed		67.3%	58.3%
Wireless availability		84.4%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	100.0%	81.8%
	Digital/virtual reference	76.7%	69.7%
	e-books	46.1%	76.3%
	Audio content	75.8%	82.9%
	Library social networking	60.4%	61.8%
Library offers IT training to patrons		88.7%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	98.0%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	100.0%	92.2%
	helps patrons complete online job applications	81.6%	76.0%

ALASKA

	_		
		AK	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$47.50	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		0.0%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		61.3%	62.1%
Average number of computers		7.7	16.4
Always sufficient computers available		44.0%	34.6%
Use of public Internet workstations increased since last year		46.3%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	28.5%	6.9%
	1.5Mbps	26.9%	16.5%
	1.6-10Mbps	30.3%	38.5%
	10.1-30Mbps	1.6%	15.8%
	Greater than 30Mbps	4.8%	22.3%
Always adequate connection speed		38.3%	58.3%
Wireless availability		84.2%	90.5%
vvireless availability		04.2 /0	90.576
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
INTERNET SERVICES (EIBRART GOTEET/BRANCIT DATA)	Homework resources	90.5%	81.8%
	Digital/virtual reference	50.7%	69.7%
	e-books	41.1%	76.3%
	Audio content	79.2%	82.9%
	Library social networking	57.6%	61.8%
Library offers IT training to patrons		80.1%	82.7%
- "	to understand how		
E-government: Staff provide assistance to patrons	to access and use	80.8%	91.8%
	e-government websites		
	provides access to jobs		
Jobs services: Library	databases and other job	89.7%	92.2%
	opportunity resources		
	helps patrons complete	55.0%	76.0%
	online job applications		

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



ARIZONA

		AZ	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$26.73	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		10.7%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		64.0%	62.1%
Average number of computers		25.4	16.4
Always sufficient computers available		30.6%	34.6%
Use of public Internet workstations increased since last year		80.0%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	5.6%	6.9%
	1.5Mbps	16.8%	16.5%
	1.6-10Mbps	30.4%	38.5%
	10.1-30Mbps	35.9%	15.8%
	Greater than 30Mbps	11.2%	22.3%
Always adequate connection speed		49.3%	58.3%
Wireless availability		97.3%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	78.5%	81.8%
	Digital/virtual reference	44.1%	69.7%
	e-books	55.9%	76.3%
	Audio content	92.0%	82.9%
	Library social networking	53.4%	61.8%
Library offers IT training to patrons		87.2%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	94.1%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	93.0%	92.2%
	helps patrons complete online job applications	68.4%	76.0%

ARKANSAS

		AR	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$22.66	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		1.0%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		57.9%	62.1%
communities			
Average number of computers		13.9	16.4
Always sufficient computers available		7.0%	34.6%
Use of public Internet workstations increased since last year		72.7%	60.2%
		4 (2)	
Maximum Internet connection speed	Less than 1.5Mbps	4.4%	6.9%
	1.5Mbps	27.6%	16.5%
	1.6-10Mbps	58.4%	38.5%
	10.1-30Mbps	1.2%	15.8% 22.3%
	Greater than 30Mbps	1.2%	22.3%
Always adequate connection speed		27.3%	58.3%
Aiways adequate connection speed		27.3%	30.376
Wireless availability		59.9%	90.5%
Tri closs aranasmy		07.770	70.070
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	91.1%	98.7%
,	Homework resources	48.6%	81.8%
	Digital/virtual reference	36.6%	69.7%
	e-books	40.5%	76.3%
	Audio content	97.0%	82.9%
	Library social networking	60.5%	61.8%
	3		
Library offers IT training to patrons		61.4%	82.7%
	to understand how		
E-government: Staff provide assistance to patrons	to access and use	88.4%	91.8%
	e-government websites		
	nunuidos norres te tele		
Jobs services: Library	provides access to jobs databases and other job	95.9%	92.2%
	opportunity resources	75.770	,,
	helps patrons complete	87.6%	76.0%
	online job applications	07.076	70.076

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



CALIFORNIA

		CA	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$34.69	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		18.7%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		55.7%	62.1%
Average number of computers		20.8	16.4
Always sufficient computers available		12.8%	34.6%
Use of public Internet workstations increased since last year		43.0%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	17.0%	6.9%
	1.5Mbps	21.3%	16.5%
	1.6-10Mbps	18.6%	38.5%
	10.1-30Mbps	25.5%	15.8%
	Greater than 30Mbps	16.8%	22.3%
Always adequate connection speed		40.2%	58.3%
Wireless availability		78.0%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	92.9%	81.8%
	Digital/virtual reference	57.1%	69.7%
	e-books	85.7%	76.3%
	Audio content	89.7%	82.9%
	Library social networking	68.1%	61.8%
Library offers IT training to patrons		85.8%	82.7%
		- 3.0,0	52.7,75
	to understand how		
E-government: Staff provide assistance to patrons	to access and use e-government websites	81.7%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	96.2%	92.2%
	helps patrons complete online job applications	45.4%	76.0%
	, 11		

COLORADO

	\$48.73	US \$36.84
	\$48.73	\$36.84
		,
	12.2%	9.1%
	E4 10/	62.1%
	30.1%	02.1%
	18.7	16.4
	50.8%	34.6%
	59.9%	60.2%
Less than 1.5Mbps	7.4%	6.9%
1.5Mbps	6.5%	16.5%
1.6-10Mbps	31.2%	38.5%
10.1-30Mbps	19.2%	15.8%
Greater than 30Mbps	17.9%	22.3%
	52.7%	58.3%
	94.1%	90.5%
		98.7%
		81.8%
_		69.7%
		76.3%
	97.3%	82.9%
Library social networking	60.4%	61.8%
	94.0%	82.7%
to understand how	05.00/	01 00/
	95.9%	91.8%
provides access to jobs		
databases and other job	91.5%	92.2%
opportunity resources		
helps patrons complete	83.7%	76.0%
	1.5Mbps 1.6-10Mbps 10.1-30Mbps Greater than 30Mbps Licensed databases Homework resources Digital/virtual reference e-books Audio content Library social networking to understand how to access and use e-government websites provides access to jobs databases and other job opportunity resources	Less than 1.5Mbps 7.4% 1.5Mbps 6.5% 1.6-10Mbps 31.2% 10.1-30Mbps 19.2% Greater than 30Mbps 17.9% Licensed databases 83.0% Homework resources 86.2% Digital/virtual reference 71.7% e-books 84.9% Audio content 97.3% Library social networking 60.4% to understand how to access and use e-government websites provides access to jobs databases and other job opportunity resources helps patrons complete

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



DELAWARE

		DE	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$34.98	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		4.4%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		71.6%	62.1%
Average number of computers		19.2	16.4
Always sufficient computers available		33.8%	34.6%
Use of public Internet workstations increased since last year		72.4%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	0.0%	6.9%
	1.5Mbps	4.4%	16.5%
	1.6-10Mbps	21.9%	38.5%
	10.1-30Mbps	36.7%	15.8%
	Greater than 30Mbps	27.6%	22.3%
Always adequate connection speed		95.6%	58.3%
Wireless availability		100.0%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	94.4%	81.8%
	Digital/virtual reference	84.8%	69.7%
	e-books	95.4%	76.3%
	Audio content	95.4%	82.9%
	Library social networking	52.5%	61.8%
Library offers IT training to patrons		100.0%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	100.0%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	100.0%	92.2%
	helps patrons complete online job applications	78.1%	76.0%

DISTRICT OF COLUMBIA

		DC	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$77.52	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		0.0%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		88.2%	62.1%
communities		00.2 /0	02.1/0
Average number of computers		25.7	16.4
Always sufficient computers available		0.0%	34.6%
Use of public Internet workstations increased since last year		100.0%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	0.0%	6.9%
	1.5Mbps	0.0%	16.5%
	1.6-10Mbps	0.0%	38.5%
	10.1-30Mbps	0.0%	15.8%
	Greater than 30Mbps	100.0%	22.3%
Always adequate connection speed		100.0%	58.3%
Wireless availability		100.0%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	100.0%	81.8%
	Digital/virtual reference	0.0%	69.7%
	e-books	100.0%	76.3%
	Audio content	100.0%	82.9%
	Library social networking	100.0%	61.8%
	ŭ		
Library offers IT training to patrons		95.8%	82.7%
	to understand how		
E-government: Staff provide assistance to patrons	to access and use	95.5%	91.8%
	e-government websites		
Jobs services: Library	provides access to jobs	100.0%	92.2%
JUDJ JEI VICEJ, LIDI AI Y	databacac and other ich		
•	databases and other job opportunity resources	100.076	72.270
•	opportunity resources helps patrons complete	95.7%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



FLORIDA

		FL	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$31.16	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		19.5%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		41.9%	62.1%
Average number of computers		28.1	16.4
Always sufficient computers available		20.8%	34.6%
Use of public Internet workstations increased since last year		78.8%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	2.0%	6.9%
	1.5Mbps	9.0%	16.5%
	1.6-10Mbps	40.4%	38.5%
	10.1-30Mbps	17.2%	15.8%
	Greater than 30Mbps	25.5%	22.3%
Always adequate connection speed		68.0%	58.3%
Wireless availability		97.7%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	99.6%	98.7%
	Homework resources	91.0%	81.8%
	Digital/virtual reference	95.5%	69.7%
	e-books	87.4%	76.3%
	Audio content	87.9%	82.9%
	Library social networking	74.8%	61.8%
Library offers IT training to patrons		83.4%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	95.8%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	97.1%	92.2%
	helps patrons complete online job applications	69.1%	76.0%

GEORGIA

		GA	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$21.33	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		30.3%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		57.8%	62.1%
Average number of computers		21.7	16.4
Always sufficient computers available		30.6%	34.6%
Use of public Internet workstations increased since last year		66.2%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	5.7%	6.9%
	1.5Mbps	15.7%	16.5%
	1.6-10Mbps	35.1%	38.5%
	10.1-30Mbps	0.0%	15.8%
	Greater than 30Mbps	22.0%	22.3%
Always adequate connection speed		51.6%	58.3%
Ake I dilde.		07.00/	00 50/
Wireless availability		97.9%	90.5%
INTERNET CERVICES (LIRRARY CLITLET/RRANGLI RATA)		400.00/	00.70/
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	73.4%	81.8%
	Digital/virtual reference	59.1%	69.7% 76.3%
	e-books Audio content	72.3% 69.6%	76.3% 82.9%
		09.0%	02.9%
	Library social networking	64.1%	61.8%
		00.00/	00.70/
Library offers IT training to patrons		89.3%	82.7%
	to understand how		
E-government: Staff provide assistance to patrons	to access and use	88.2%	91.8%
	e-government websites		
	provides access to jobs	04 =01	00.004
Jobs services: Library	databases and other job opportunity resources	91.7%	92.2%
	helps patrons complete		
	online job applications	77.5%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



HAWAII

		HI	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$25.85	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		0.0%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		56.4%	62.1%
Average number of computers		6.7	16.4
Always sufficient computers available		20.5%	34.6%
Use of public Internet workstations increased since last year		2.5%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	0.0%	6.9%
	1.5Mbps	2.0%	16.5%
	1.6-10Mbps	32.0%	38.5%
	10.1-30Mbps	60.0%	15.8%
	Greater than 30Mbps	0.0%	22.3%
Always adequate connection speed		35.6%	58.3%
Wireless availability		4.0%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	30.0%	81.8%
	Digital/virtual reference	76.0%	69.7%
	e-books	100.0%	76.3%
	Audio content	36.7%	82.9%
	Library social networking	28.6%	61.8%
Library offers IT training to patrons		82.0%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	95.9%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	83.7%	92.2%
	helps patrons complete online job applications	59.2%	76.0%

IDAHO

		ID	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$30.51	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		3.3%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		70.4%	62.1%
communities			
Average number of computers		11.6	16.4
Always sufficient computers available		43.0%	34.6%
Use of public Internet workstations increased since last year		64.4%	60.2%
Maximum Internet connection speed	Loss than 1 EMbra	8.0%	6.9%
Maximum Internet connection speed	Less than 1.5Mbps 1.5Mbps	8.0% 4.0%	16.5%
	1.6-10Mbps	59.1%	38.5%
	10.1-30Mbps	19.5%	15.8%
	Greater than 30Mbps	7.3%	22.3%
	Greater than 30MBp3	7.570	22.070
Always adequate connection speed		57.7%	58.3%
······································			
Wireless availability		92.4%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	97.9%	98.7%
·	Homework resources	96.3%	81.8%
	Digital/virtual reference	29.3%	69.7%
	e-books	66.2%	76.3%
	Audio content	89.1%	82.9%
	Library social	79.2%	61.8%
	networking	77.270	01.070
Library offers IT training to patrons		93.0%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use	92.4%	91.8%
- g	e-government websites		
	provides access to jobs		
Jobs services: Library	databases and other job opportunity resources	96.5%	92.2%
	helps patrons complete		
	online job applications	78.6%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



ILLINOIS

		IL	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$57.03	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		3.2%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		59.6%	62.1%
Average number of computers		18.4	16.4
Always sufficient computers available		41.8%	34.6%
Use of public Internet workstations increased since last year		66.9%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	4.6%	6.9%
	1.5Mbps	16.5%	16.5%
	1.6-10Mbps	39.1%	38.5%
	10.1-30Mbps	21.5%	15.8%
	Greater than 30Mbps	14.1%	22.3%
Always adequate connection speed		57.3%	58.3%
Wireless availability		91.3%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	49.5%	98.7%
INTERNET SERVICES (LIBRART COTLET/BRANCH DATA)	Homework resources	72.0%	81.8%
		72.0%	69.7%
	Digital/virtual reference e-books	64.0%	76.3%
	Audio content	66.3%	82.9%
	Library social networking	54.6%	61.8%
Library offers IT training to patrons		87.6%	82.7%
Elerary offers in training to pations		07.0 <i>/</i> 0	02.7 /0
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	92.9%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	83.3%	92.2%

INDIANA

Total operating expenditures per capita* \$50.03 \$36.84			IN	US
ACCESS (LIBRARY OUTLET/BRANCH DATA) Hours decreased since last fiscal year 5.7% 9.1% CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA) Library offer only free access to computers/Internet in their communities Average number of computers 18.3 16.4 Always sufficient computers available Use of public Internet workstations increased since last year 54.5% 1.5Mbps 1.5Mbps 1.6.0% 1.5Mbps 1.6.10Mbps 45.9% 38.5% 10.1-30Mbps 19.6% 15.8% Greater than 30Mbps 13.6% 22.3% Always adequate connection speed Licensed databases For additional speed Wireless availability 1.5ERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Digital/virtual reference e-books Digital/virtual reference e-books Audio content 72.9% 82.9% Library social networking 66.4% 61.8%	EXPENDITURES (SYSTEM DATA)			
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA) Library offer only free access to computers/Internet in their communities 58.1% 62.1% Always sufficient computers 18.3 16.4 Always sufficient computers available 47.5% 34.6% Use of public Internet workstations increased since last year 54.5% 60.2% Maximum Internet connection speed Less than 1.5Mbps 16.0% 16.5% 1.6-10Mbps 16.0% 16.5% 1.6-10Mbps 19.6% 15.8% Greater than 30Mbps 13.6% 22.3% Always adequate connection speed 62.9% 58.3% Wireless availability 94.7% 90.5% INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases 100.0% 98.7% Homework resources 84.6% 81.8% Digital/virtual reference 71.7% 69.7% e-books 59.9% 76.3% Audio content 72.9% 82.9% Library social networking 66.4% 61.8% 61.8% 61.8% 61.8% Connection of the property of the p	Total operating expenditures per capita*		\$50.03	\$36.84
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA) Library offer only free access to computers/Internet in their communities 58.1% 62.1% Average number of computers 18.3 16.4 Always sufficient computers available 47.5% 34.6% Use of public Internet workstations increased since last year 54.5% 60.2% Maximum Internet connection speed Less than 1.5Mbps 16.0% 16.5% 1.5Mbps 16.0% 16.5% 1.6-10Mbps 45.9% 38.5% 10.1-30Mbps 19.6% 15.8% Greater than 30Mbps 13.6% 22.3% Always adequate connection speed 62.9% 58.3% Wireless availability 94.7% 90.5% INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases 100.0% 98.7% Homework resources 84.6% 81.8% Digital/virtual reference 71.7% 69.7% Library social 66.4% 61.8% Library social 10.0% 10.8% Library social 10.0	ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities 58.1% 62.1% Average number of computers 18.3 16.4 Always sufficient computers available 47.5% 34.6% Use of public Internet workstations increased since last year 54.5% 60.2% Maximum Internet connection speed Less than 1.5Mbps 2.2% 6.9% 1.5Mbps 16.0% 16.5% 38.5% 10.1-30Mbps 19.6% 15.8% Greater than 30Mbps 13.6% 22.3% Always adequate connection speed 62.9% 58.3% Wireless availability 94.7% 90.5% INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases 100.0% 98.7% Homework resources 84.6% 81.8% 91.3% Digital/virtual reference 71.7% 69.7% 69.7% e-books 59.9% 76.3% Audio content 72.9% 82.9% Library social networking 66.4% 61.8%	Hours decreased since last fiscal year		5.7%	9.1%
Library offer only free access to computers/Internet in their communities 58.1% 62.1% Average number of computers 18.3 16.4 Always sufficient computers available 47.5% 34.6% Use of public Internet workstations increased since last year 54.5% 60.2% Maximum Internet connection speed Less than 1.5Mbps 2.2% 6.9% 1.5Mbps 16.0% 16.5% 38.5% 10.1-30Mbps 19.6% 15.8% Greater than 30Mbps 13.6% 22.3% Always adequate connection speed 62.9% 58.3% Wireless availability 94.7% 90.5% INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases 100.0% 98.7% Homework resources 84.6% 81.8% 91.3% Digital/virtual reference 71.7% 69.7% 69.7% e-books 59.9% 76.3% Audio content 72.9% 82.9% Library social networking 66.4% 61.8%	CONNECTIVITY (LIREARY OLITIET/REANCH DATA)			
Average number of computers Always sufficient computers available Use of public Internet workstations increased since last year Maximum Internet connection speed Less than 1.5Mbps 1.5Mbps 1.5Mbps 1.6.0% 1.6.5% 1.6-10Mbps 45.9% 38.5% 10.1-30Mbps 19.6% Greater than 30Mbps 13.6% 22.3% Always adequate connection speed Licensed databases Homework resources 46.9% 58.3% INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Digital/virtual reference e-books Digital/virtual reference e-books Audio content 72.9% 82.9% Library social networking 66.4% 61.8%			50 1º/	62 19/
Always sufficient computers available Use of public Internet workstations increased since last year Maximum Internet connection speed Less than 1.5Mbps 1.5Mbps 1.6.0% 1.5-10Mbps 1.6-10Mbps 45.9% 38.5% 10.1-30Mbps 19.6% 15.8% Greater than 30Mbps 13.6% 22.3% Always adequate connection speed Mireless availability P4.7% Wireless availability Licensed databases Homework resources B4.6% B1.8% Digital/virtual reference e-books Digital/virtual reference e-books Audio content 72.9% 82.9% Library social networking 66.4% 61.8%			30.176	02.176
Use of public Internet workstations increased since last year 54.5% 60.2%	Average number of computers		18.3	16.4
Maximum Internet connection speed Less than 1.5Mbps 2.2% 6.9% 1.5Mbps 16.0% 16.5% 16.5% 38.5% 1.6-10Mbps 45.9% 38.5% 15.8% 19.6% 15.8% Greater than 30Mbps 13.6% 22.3% <t< td=""><td>Always sufficient computers available</td><td></td><td>47.5%</td><td>34.6%</td></t<>	Always sufficient computers available		47.5%	34.6%
1.5Mbps 16.0% 16.5% 16.5% 1.6-10Mbps 45.9% 38.5% 10.1-30Mbps 19.6% 15.8% Greater than 30Mbps 13.6% 22.3% 13.6% 22.3% 13.6% 22.3% 13.6% 22.3% 13.6% 22.3% 13.6% 22.3% 13.6% 22.3% 13.6% 13.6% 22.3% 13.6% 13.	Use of public Internet workstations increased since last year		54.5%	60.2%
1.5Mbps 16.0% 16.5% 16.5% 1.6-10Mbps 45.9% 38.5% 10.1-30Mbps 19.6% 15.8% Greater than 30Mbps 13.6% 22.3% 13.6% 22.3% 13.6% 22.3% 13.6% 22.3% 13.6% 22.3% 13.6% 22.3% 13.6% 22.3% 13.6% 13.6% 22.3% 13.6% 13.	Maximum Internet connection speed	Less than 1.5Mbps	2.2%	6.9%
1.6-10Mbps	·		16.0%	16.5%
10.1-30Mbps		·	45.9%	38.5%
Always adequate connection speed 62.9% 58.3%		•	19.6%	15.8%
Wireless availability 94.7% 90.5% INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Homework resources Homework resources Pigital/virtual reference e-books Audio content T2.9% Library social networking 66.4% 61.8%		·	13.6%	22.3%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Homework resources B4.6% Digital/virtual reference e-books Audio content Library social networking 66.4% 100.0% 98.7% 81.8% 81.8% 69.7% 69.7% 69.7% 69.7% 61.8%	Always adequate connection speed		62.9%	58.3%
Homework resources	Wireless availability		94.7%	90.5%
Homework resources				
Digital/virtual reference	INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
e-books 59.9% 76.3% Audio content 72.9% 82.9% Library social networking 66.4% 61.8%		Homework resources	84.6%	81.8%
Audio content 72.9% 82.9% Library social networking 66.4% 61.8%		Digital/virtual reference	71.7%	69.7%
Library social networking 66.4% 61.8%		e-books	59.9%	76.3%
networking 66.4% 61.8%		Audio content	72.9%	82.9%
Library offers IT training to patrons 91.4% 82.7%		-	66.4%	61.8%
Library offers IT training to patrons 91.4% 82.7%				
	Library offers IT training to patrons		91.4%	82.7%
E-government: Staff provide assistance to patrons to understand how to access and use e-government websites 95.1% 91.8%	E-government: Staff provide assistance to patrons	to access and use	95.1%	91.8%
provides access to jobs Jobs services: Library databases and other job opportunity resources 90.3% 92.2%	Jobs services: Library	databases and other job	90.3%	92.2%
helps patrons complete online job applications 62.7% 76.0%			62.7%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



IOWA

		IA	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$34.18	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		5.5%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		79.0%	62.1%
Average number of computers		8.9	16.4
Always sufficient computers available		51.8%	34.6%
Use of public Internet workstations increased since last year		43.5%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	16.1%	6.9%
	1.5Mbps	12.9%	16.5%
	1.6-10Mbps	30.6%	38.5%
	10.1-30Mbps	7.1%	15.8%
	Greater than 30Mbps	18.9%	22.3%
Always adequate connection speed		60.9%	58.3%
Wireless availability		89.9%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	85.2%	98.7%
INTERNET SERVICES (EIDRART COTEET/BRANCH BAIA)	Homework resources	75.3%	81.8%
	Digital/virtual reference	47.2%	69.7%
	e-books	54.6%	76.3%
	Audio content	79.2%	82.9%
	Library social networking	52.1%	61.8%
Library offers IT training to patrons		79.1%	82.7%
3			
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	92.2%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	82.7%	92.2%
	helps patrons complete online job applications	72.2%	76.0%

KANSAS

		I/C	LIC
EVENIDITURES (SYSTEM DATA)		KS	US
EXPENDITURES (SYSTEM DATA)		¢45.40	£27.04
Total operating expenditures per capita*		\$45.43	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		0.0%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		84.0%	62.1%
Average number of computers		7.7	16.4
Always sufficient computers available		52.4%	34.6%
Use of public Internet workstations increased since last year		58.0%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	21.1%	6.9%
	1.5Mbps	30.9%	16.5%
	1.6-10Mbps	29.6%	38.5%
	10.1-30Mbps	4.6%	15.8%
	Greater than 30Mbps	6.0%	22.3%
Always adequate connection speed		59.4%	58.3%
Wireless availability		92.2%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	78.8%	98.7%
	Homework resources	71.0%	81.8%
	Digital/virtual reference	45.9%	69.7%
	e-books	68.8%	76.3%
	Audio content	85.1%	82.9%
	Library social networking	53.3%	61.8%
Library offers IT training to patrons		80.9%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	84.8%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	84.7%	92.2%
	helps patrons complete online job applications	72.5%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



KENTUCKY

		KY	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$28.17	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		0.0%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		74.4%	62.1%
Average number of computers		23.9	16.4
Always sufficient computers available		42.4%	34.6%
Use of public Internet workstations increased since last year		73.4%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	2.2%	6.9%
	1.5Mbps	6.6%	16.5%
	1.6-10Mbps	58.7%	38.5%
	10.1-30Mbps	15.6%	15.8%
	Greater than 30Mbps	16.8%	22.3%
Always adequate connection speed		70.7%	58.3%
Wireless availability		96.7%	90.5%
INTERNET CERVICES /LIBRARY OUT ET/RRANCH DATA	Property debalance	100.00/	00.70/
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases Homework resources	100.0% 84.6%	98.7% 81.8%
	Digital/virtual reference	79.0%	69.7%
	e-books	88.1%	76.3%
	Audio content	91.0%	82.9%
	Library social networking	58.9%	61.8%
Library offers IT training to patrons		97.8%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	89.8%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	91.7%	92.2%
	helps patrons complete online job applications	80.2%	76.0%

LOUISIANA

		LA	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$33.71	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		0.7%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		60.5%	62.1%
Average number of computers		14.9	16.4
Always sufficient computers available		33.9%	34.6%
Use of public Internet workstations increased since last year		82.2%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	0.0%	6.9%
	1.5Mbps	5.8%	16.5%
	1.6-10Mbps	41.8%	38.5%
	10.1-30Mbps	31.7%	15.8%
	Greater than 30Mbps	15.6%	22.3%
Always adequate connection speed		81.4%	58.3%
AR I dilab.		07.507	00.50/
Wireless availability		96.5%	90.5%
INTERNET CERVICES // IRRARY OUT ET/RRANGUER ATAX	Licensed databases	100.00/	00.70/
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)		100.0%	98.7%
	Homework resources	99.3%	81.8%
	Digital/virtual reference	67.1%	69.7% 76.3%
	e-books Audio content	85.6% 85.6%	76.3% 82.9%
	Library social	03.0%	02.9%
	networking	58.2%	61.8%
			00
Library offers IT training to patrons		97.4%	82.7%
	to understand how		
E-government: Staff provide assistance to patrons	to access and use	91.3%	91.8%
<u> </u>	e-government websites		
	provides access to jobs		
Jobs services: Library	databases and other job opportunity resources	98.3%	92.2%
	helps patrons complete		
	online job applications	68.2%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



MAINE

		ME	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$32.57	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		4.4%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		76.6%	62.1%
Average number of computers		8.9	16.4
Always sufficient computers available		38.1%	34.6%
Use of public Internet workstations increased since last year		48.2%	60.2%
,			
Maximum Internet connection speed	Less than 1.5Mbps	2.4%	6.9%
	1.5Mbps	29.7%	16.5%
	1.6-10Mbps	28.5%	38.5%
	10.1-30Mbps	16.2%	15.8%
	Greater than 30Mbps	13.9%	22.3%
Always adequate connection speed		78.2%	58.3%
Wireless availability		93.1%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	88.6%	98.7%
	Homework resources	52.7%	81.8%
	Digital/virtual reference	57.5%	69.7%
	e-books	45.7%	76.3%
	Audio content	77.3%	82.9%
	Library social networking	44.6%	61.8%
	,		
Library offers IT training to patrons		82.2%	82.7%
	to understand how		
E-government: Staff provide assistance to patrons	to access and use	93.0%	91.8%
	e-government websites		
	provides access to jobs		
Jobs services: Library	databases and other job	85.3%	92.2%
	opportunity resources		
	helps patrons complete	77.2%	76.0%
	online job applications		

MARYLAND

EVENINITURES (SYSTEM DATA)		MD	US
EXPENDITURES (SYSTEM DATA)		4.7	40/01
Total operating expenditures per capita*		\$47.92	\$36.84
A COESC (LIDDADY OLITIET/DDANIGLED ATA)			
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		2.5%	9.1%
CONNECTIVITY (LIDDADY OLITLET/DDANGLEDATA)			
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		71.7%	62.1%
Average number of computers		21.4	16.4
Always sufficient computers available		20.3%	34.6%
Use of public Internet workstations increased since last year		41.8%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	0.8%	6.9%
	1.5Mbps	6.0%	16.5%
	1.6-10Mbps	34.3%	38.5%
	10.1-30Mbps	20.0%	15.8%
	Greater than 30Mbps	39.0%	22.3%
Always adequate connection speed		80.0%	58.3%
Wireless availability		98.6%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	100.0%	81.8%
	Digital/virtual reference	100.0%	69.7%
	e-books	100.0%	76.3%
	Audio content	100.0%	82.9%
	Library social networking	96.4%	61.8%
Library offers IT training to patrons		99.1%	82.7%
	to understand how		
E-government: Staff provide assistance to patrons	to access and use	95.7%	91.8%
	e-government websites		
	provides access to jobs		
Jobs services: Library	databases and other job	100.0%	92.2%
	opportunity resources		
	helps patrons complete	87.8%	76.0%
	online job applications		

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



MASSACHUSETTS

		MA	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$42.59	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		7.7%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		58.0%	62.1%
Average number of computers		12.9	16.4
Always sufficient computers available		48.0%	34.6%
Use of public Internet workstations increased since last year		48.9%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	5.3%	6.9%
	1.5Mbps	5.4%	16.5%
	1.6-10Mbps	25.8%	38.5%
	10.1-30Mbps	30.9%	15.8%
	Greater than 30Mbps	16.3%	22.3%
Always adequate connection speed		68.7%	58.3%
Wireless availability		96.9%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	96.6%	98.7%
INTERNAL SERVICES (EIDRART COTEET/BRAINGIT BATA)	Homework resources	78.9%	81.8%
	Digital/virtual reference	55.9%	69.7%
	e-books	88.1%	76.3%
	Audio content	89.6%	82.9%
	Library social networking	57.5%	61.8%
Library offers IT training to patrons		87.7%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	92.5%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	83.5%	92.2%
	helps patrons complete online job applications	68.5%	76.0%

MICHIGAN

		MI	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$40.41	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		25.8%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		66.3%	62.1%
Average number of computers		18.6	16.4
Always sufficient computers available		31.3%	34.6%
Use of public Internet workstations increased since last year		71.8%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	3.7%	6.9%
	1.5Mbps	14.4%	16.5%
	1.6-10Mbps	36.4%	38.5%
	10.1-30Mbps	30.9%	15.8%
	Greater than 30Mbps	10.9%	22.3%
Always adequate connection speed		56.1%	58.3%
Mental and the House		04.00/	00.5%
Wireless availability		94.8%	90.5%
INTERNET CERVICES (LIREARY OLITIET/REANCH DATA)	Licensed databases	99.0%	98.7%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)		91.5%	96.7% 81.8%
	Homework resources Digital/virtual reference	64.0%	69.7%
	e-books	88.9%	76.3%
	e-books Audio content	90.3%	82.9%
	Library social	70.376	02.776
	networking	76.7%	61.8%
Library offers IT training to patrons		99.0%	82.7%
	to understand how		
E-government: Staff provide assistance to patrons	to access and use	92.9%	91.8%
	e-government websites		
	provides access to jobs		
Jobs services: Library	databases and other job	99.1%	92.2%
	opportunity resources		
	helps patrons complete	80.1%	76.0%
	online job applications		

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



MINNESOTA

		MN	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$36.45	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		5.3%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		59.8%	62.1%
Average number of computers		13.7	16.4
Always sufficient computers available		36.3%	34.6%
Use of public Internet workstations increased since last year		52.8%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	1.5%	6.9%
	1.5Mbps	10.3%	16.5%
	1.6-10Mbps	59.5%	38.5%
	10.1-30Mbps	21.5%	15.8%
	Greater than 30Mbps	2.0%	22.3%
Always adequate connection speed		61.2%	58.3%
Wireless availability		92.8%	90.5%
INTERNIET CERVICES (LIRRARY CLITTET/DRANGLER ATA)			20 70/
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	53.3%	98.7%
	Homework resources	53.9%	81.8%
	Digital/virtual reference	83.1%	69.7%
	e-books	87.9%	76.3%
	Audio content	60.8%	82.9%
	Library social networking	55.9%	61.8%
Library offers IT training to patrons		89.0%	82.7%
		21.070	
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	81.9%	91.8%
	. g- 12		
Jobs services: Library	provides access to jobs databases and other job opportunity resources	91.6%	92.2%
	helps patrons complete online job applications	76.1%	76.0%

MISSISSIPPI

		MS	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$15.41	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		5.9%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		81.7%	62.1%
Average number of computers		11.9	16.4
Always sufficient computers available		14.9%	34.6%
Use of public Internet workstations increased since last year		72.5%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	14.3%	6.9%
Maximum internet connection speed	1.5Mbps	60.5%	16.5%
	1.6-10Mbps	17.4%	38.5%
	10.1-30Mbps	4.1%	15.8%
	Greater than 30Mbps	1.7%	22.3%
Always adequate connection speed		33.3%	58.3%
Wireless availability		72.0%	90.5%
INTERNET CERVICES (LIREARY OUTLET (REANIGH RATA)		00.40/	00.70/
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)		99.4%	98.7%
	Homework resources	90.4%	81.8%
	Digital/virtual reference	62.8%	69.7%
	e-books	28.4%	76.3%
	Audio content Library social networking	63.9%	82.9% 61.8%
	Š		
Library offers IT training to patrons		86.5%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	90.6%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	95.9%	92.2%
	helps patrons complete online job applications	78.7%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



MISSOURI

		MO	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$39.01	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		0.8%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		56.6%	62.1%
Average number of computers		24.4	16.4
Always sufficient computers available		43.2%	34.6%
Use of public Internet workstations increased since last year		61.0%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	2.6%	6.9%
	1.5Mbps	11.7%	16.5%
	1.6-10Mbps	66.3%	38.5%
	10.1-30Mbps	3.2%	15.8%
	Greater than 30Mbps	12.2%	22.3%
Always adequate connection speed		67.6%	58.3%
Wireless availability		77.9%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	39.1%	98.7%
INTERNET SERVICES (EIBRART OUTEET/BRANCTI DATA)	Homework resources	56.5%	81.8%
	Digital/virtual reference	70.7%	69.7%
	e-books	51.8%	76.3%
	Audio content	73.0%	82.9%
	Library social networking	45.4%	61.8%
Library offers IT training to patrons		91.5%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	93.2%	91.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	96.8%	92.2%
	helps patrons complete online job applications	82.8%	76.0%

MONTANA

MT \$24.17	US
\$24.17	
\$24.17	
· · · · · · · · · · · · · · · · · · ·	\$36.84
4.9%	9.1%
66.0%	62.1%
00.076	02.176
11.0	16.4
54.8%	34.6%
57.1%	60.2%
	6.9%
711,70	16.5%
55.7%	38.5%
	15.8%
0Mbps 11.2%	22.3%
	_
62.9%	58.3%
100.0%	90.5%
	98.7%
	81.8%
	69.7%
	76.3%
88.2%	82.9%
62.7%	61.8%
96.1%	82.7%
7576	12 ,0
how	
use 93.6%	91.8%
websites	
s to jobs	92.2%
- I	72.270
complete	77,007
lications 84.0%	76.0%
	66.0% 11.0 54.8% 57.1% 1bps 9.3% 9.1% 55.7% 7.5% 0Mbps 11.2% 62.9% 100.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



NEBRASKA

		NE	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$33.06	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		2.5%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		82.2%	62.1%
Average number of computers		8.7	16.4
Always sufficient computers available		62.2%	34.6%
Use of public Internet workstations increased since last year		67.2%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	7.4%	6.9%
	1.5Mbps	3.7%	16.5%
	1.6-10Mbps	66.1%	38.5%
	10.1-30Mbps	12.4%	15.8%
	Greater than 30Mbps	5.7%	22.3%
Always adequate connection speed		83.3%	58.3%
Wireless availability		98.5%	90.5%
INTERNET SERVICES (LIRRARY OLITIET/PRANCH DATA)	Licensed databases	100.0%	98.7%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Homework resources	68.2%	81.8%
	Digital/virtual reference	58.7%	69.7%
	e-books	49.3%	76.3%
	Audio content	65.3%	82.9%
	Library social networking	52.5%	61.8%
Library offers IT training to patrons		86.4%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	87.9%	91.8%
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	76.9%	92.2%
	Helps patrons complete online job applications	76.9%	76.0%

NEVADA

		NV	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$32.56	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
		E4.00/	0.40/
Hours decreased since last fiscal year		54.0%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		35.1%	62.1%
Average number of computers		18.6	16.4
Always sufficient computers available		27.7%	34.6%
Use of public Internet workstations increased since last year		28.5%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	4.9%	6.9%
	1.5Mbps	11.7%	16.5%
	1.6-10Mbps	26.5%	38.5%
	10.1-30Mbps	9.7%	15.8%
	Greater than 30Mbps	47.3%	22.3%
Always adequate connection speed		50.4%	58.3%
Wireless availability		82.0%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	91.6%	81.8%
	Digital/virtual reference	98.5%	69.7%
	e-books	69.9%	76.3%
	Audio content	81.9%	82.9%
	Library social networking	87.5%	61.8%
Library offers IT training to patrons		86.7%	82.7%
Library offers in training to pations		00.7 /6	02.7 /0
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	100.0%	91.8%
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	97.0%	92.2%
	Helps patrons complete online job applications	86.5%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



NEW HAMPSHIRE

		NH	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$39.74	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		3.4%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		73.8%	62.1%
Average number of computers		7.2	16.4
Always sufficient computers available		58.8%	34.6%
Use of public Internet workstations increased since last year		47.1%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	14.2%	6.9%
·	1.5Mbps	3.7%	16.5%
	1.6-10Mbps	50.6%	38.5%
	10.1-30Mbps	10.4%	15.8%
	Greater than 30Mbps	9.3%	22.3%
Always adequate connection speed		60.2%	58.3%
Wireless availability		95.0%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	94.7%	98.7%
	Homework resources	53.3%	81.8%
	Digital/virtual reference	53.9%	69.7%
	e-books	89.8%	76.3%
	Audio content	86.4%	82.9%
	Library social networking	58.9%	61.8%
Library offers IT training to patrons		89.6%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	83.9%	91.8%
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	82.3%	92.2%
	Helps patrons complete online job applications	76.1%	76.0%

NEW JERSEY

		NJ	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$56.45	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		15.4%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		56.4%	62.1%
communities		30.4%	02.1%
Average number of computers		17.1	16.4
Always sufficient computers available		30.5%	34.6%
Use of public Internet workstations increased since last year		58.5%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	5.3%	6.9%
waximum internet connection speed	1.5Mbps	9.9%	16.5%
	1.6-10Mbps	30.2%	38.5%
	10.1-30Mbps	10.7%	15.8%
	Greater than 30Mbps	35.3%	22.3%
	Greater than 30Mbps	33.370	22.370
Always adequate connection speed		66.3%	58.3%
Wireless availability		100.0%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	79.5%	81.8%
	Digital/virtual reference	79.9%	69.7%
	e-books	95.1%	76.3%
	Audio content	95.1%	82.9%
	Library social networking	49.2%	61.8%
Library offers IT training to patrons		95.3%	82.7%
	to understand how		
E-government: Staff provide assistance to patrons	to access and use	98.9%	91.8%
	e-government websites		
	Provides access to jobs		
Jobs services: Library	databases and other job	97.1%	92.2%
	opportunity resources		
	Helps patrons complete	73.6%	76.0%
	online job applications		

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



NEW MEXICO

		NM	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$28.55	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		8.7%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		48.8%	62.1%
Average number of computers		12.2	16.4
Always sufficient computers available		42.5%	34.6%
Use of public Internet workstations increased since last year		58.0%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	14.5%	6.9%
	1.5Mbps	9.1%	16.5%
	1.6-10Mbps	62.9%	38.5%
	10.1-30Mbps	2.3%	15.8%
	Greater than 30Mbps	6.8%	22.3%
Always adequate connection speed		45.7%	58.3%
Wireless availability		88.4%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	91.3%	98.7%
	Homework resources	86.9%	81.8%
	Digital/virtual reference	38.9%	69.7%
	e-books	35.2%	76.3%
	Audio content Library social networking	80.7% 49.3%	82.9% 61.8%
Library offers IT training to patrons		97.0%	82.7%
		11.07.0	-2,3
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	96.7%	91.8%
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	82.3%	92.2%
	Helps patrons complete online job applications	83.8%	76.0%

NEW YORK

		NY	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$58.64	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		12.8%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		63.6%	62.1%
communities		03.076	02.176
Average number of computers		15.8	16.4
Always sufficient computers available		36.6%	34.6%
Use of public Internet workstations increased since last year		61.4%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	5.8%	6.9%
	1.5Mbps	2.1%	16.5%
	1.6-10Mbps	59.4%	38.5%
	10.1-30Mbps	5.0%	15.8%
	Greater than 30Mbps	22.6%	22.3%
Alama alamata anno alta anno d		40.70/	E0 20/
Always adequate connection speed		48.6%	58.3%
Wireless availability		98.4%	90.5%
wileless availability		70.476	70.576
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	97.4%	98.7%
INTERNET SERVICES (LIBRART GOTLET/BRANCH DATA)	Homework resources	81.2%	81.8%
	Digital/virtual reference	85.4%	69.7%
	e-books	96.8%	76.3%
	Audio content	95.1%	82.9%
	Library social	75.170	02.770
	networking	78.7%	61.8%
Library offers IT training to patrons		98.4%	82.7%
	to understand how		
E-government: Staff provide assistance to patrons	to access and use	90.7%	91.8%
	e-government websites		
	Provides access to jobs		
Jobs services: Library	databases and other job	96.2%	92.2%
	opportunity resources		
	Helps patrons complete	81.8%	76.0%
	online job applications		

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



NORTH CAROLINA

		NC	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$21.83	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		9.6%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		69.9%	62.1%
Average number of computers		17.3	16.4
Always sufficient computers available		28.6%	34.6%
Use of public Internet workstations increased since last year		65.0%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	5.6%	6.9%
	1.5Mbps	2.3%	16.5%
	1.6-10Mbps	63.4%	38.5%
	10.1-30Mbps	23.0%	15.8%
	Greater than 30Mbps	5.2%	22.3%
Always adequate connection speed		76.0%	58.3%
Wireless availability		82.2%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	94.0%	81.8%
	Digital/virtual reference	77.5%	69.7%
	e-books	88.7%	76.3%
	Audio content	95.1%	82.9%
	Library social networking	66.0%	61.8%
Library offers IT training to patrons		93.8%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	97.3%	91.8%
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	97.1%	92.2%
	Helps patrons complete online job applications	77.2%	76.0%

NORTH DAKOTA

	_		
		ND	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$23.27	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		0.0%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		49.4%	62.1%
communities		0.4	47.4
Average number of computers		9.4	16.4
Always sufficient computers available		67.1%	34.6%
Use of public Internet workstations increased since last year		64.3%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	6.8%	6.9%
waximum internet connection speed	1.5Mbps	2.4%	16.5%
	1.6-10Mbps	35.6%	38.5%
	10.1-30Mbps	14.9%	15.8%
	Greater than 30Mbps	21.2%	22.3%
Always adequate connection speed		90.6%	58.3%
Wireless availability		74.1%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DA	TA) Licensed databases	100.0%	98.7%
	Homework resources	32.5%	81.8%
	Digital/virtual reference	60.0%	69.7%
	e-books	60.0%	76.3%
	Audio content	71.6%	82.9%
	Library social	46.8%	61.8%
	networking		
Library offers IT training to patrons		84.6%	82.7%
Library Oriers IT training to pations		04.0 /0	02.7 /0
	to understand how		
E-government: Staff provide assistance to patrons	to access and use	83.9%	91.8%
	e-government websites		
Jobs services: Library	provides access to jobs databases and other job	89.2%	92.2%
Sons services: Library	opportunity resources	07.270	72.270
	helps patrons complete	70 40/	7/ 00/
	online job applications	78.4%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



OHIO

		ОН	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$57.24	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		8.4%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		61.1%	62.1%
Average number of computers		16.0	16.4
Always sufficient computers available		24.8%	34.6%
Use of public Internet workstations increased since last year		69.7%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	3.5%	6.9%
	1.5Mbps	8.4%	16.5%
	1.6-10Mbps	35.4%	38.5%
	10.1-30Mbps	30.1%	15.8%
	Greater than 30Mbps	10.7%	22.3%
Always adequate connection speed		62.0%	58.3%
Marie Lean and Heller Land		94.1%	90.5%
Wireless availability		94.1%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
INTERNET SERVICES (EIDRART OUTEET/BRANCH DATA)	Homework resources	84.8%	81.8%
	Digital/virtual reference	88.0%	69.7%
	e-books	96.6%	76.3%
	Audio content	90.5%	82.9%
	Library social networking	74.5%	61.8%
Library offers IT training to patrons		96.7%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	93.8%	91.8%
	- government websites		
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	97.3%	92.2%
	Helps patrons complete online job applications	79.1%	76.0%

OKLAHOMA

		ОК	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$32.08	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		2.9%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		56.5%	62.1%
communities		30.3 /6	02.1/6
Average number of computers		17.3	16.4
Always sufficient computers available		20.4%	34.6%
Use of public Internet workstations increased since last year		58.9%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	9.2%	6.9%
	1.5Mbps	21.4%	16.5%
	1.6-10Mbps	29.0%	38.5%
	10.1-30Mbps	12.9%	15.8%
	Greater than 30Mbps	27.5%	22.3%
Always adequate connection speed		40.6%	58.3%
Wireless availability		97.0%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	96.8%	98.7%
	Homework resources	82.1%	81.8%
	Digital/virtual reference	63.3%	69.7%
	e-books	59.2%	76.3%
	Audio content	73.1%	82.9%
	Library social networking	59.4%	61.8%
	networking		
Library offers IT training to patrons		86.7%	82.7%
Library oners in training to patrons		00.7 /6	02.7 /6
	to understand how		
E-government: Staff provide assistance to patrons	to access and use	96.8%	91.8%
	e-government websites		
	Provides access to jobs		
Jobs services: Library	databases and other job	85.4%	92.2%
	opportunity resources		
	opportunity resources Helps patrons complete		

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



PENNSYLVANIA

		PA	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$27.98	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		19.3%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		68.2%	62.1%
Average number of computers		15.2	16.4
Always sufficient computers available		51.2%	34.6%
Use of public Internet workstations increased since last year		59.0%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	6.3%	6.9%
	1.5Mbps	13.3%	16.5%
	1.6-10Mbps	37.6%	38.5%
	10.1-30Mbps	10.5%	15.8%
	Greater than 30Mbps	22.8%	22.3%
Always adequate connection speed		60.9%	58.3%
Wireless availability		98.2%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	98.1%	98.7%
	Homework resources	62.5%	81.8%
	Digital/virtual reference	75.8%	69.7%
	e-books	74.9%	76.3%
	Audio content	78.3%	82.9%
	Library social networking	56.7%	61.8%
Library offers IT training to patrons		82.3%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	86.2%	91.8%
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	80.5%	92.2%
	Helps patrons complete online job applications	67.0%	76.0%

RHODE ISLAND

	RI	US
EXPENDITURES (SYSTEM DATA)		
Total operating expenditures per capita*	\$44.24	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)		
Hours decreased since last fiscal year	8.1%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)		
Library offer only free access to computers/Internet in their communities	54.5%	62.1%
Average number of computers	18.9	16.4
Always sufficient computers available	44.8%	34.6%
Use of public Internet workstations increased since last year	68.3%	60.2%
Maximum Internet connection speed Less that	an 1.5Mbps 6.4%	6.9%
1.5Mbp	os 7.9%	16.5%
1.6-10N	/lbps 48.2%	38.5%
10.1-30	Mbps 19.2%	15.8%
Greater	r than 30Mbps 15.2%	22.3%
Always adequate connection speed	73.2%	58.3%
Wireless availability	95.3%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) License	d databases 100.0%	98.7%
Homew	vork resources 100.0%	81.8%
Digital/	virtual reference 56.0%	69.7%
e-books	s 100.0%	76.3%
Audio c	content 100.0%	82.9%
Library networl	1 /9 4%	61.8%
Library offers IT training to patrons	95.0%	82.7%
	73.076	52.770
E-government: Staff provide assistance to patrons to acce	erstand how ss and use 86.3% rnment websites	91.8%
Jobs services: Library databas	es access to jobs ses and other job 90.7% unity resources	92.2%
• •	oatrons complete ob applications 74.8%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



SOUTH CAROLINA

		SC	US
EXPENDITURES (SYSTEM DATA)		36	03
Total operating expenditures per capita*		\$25.96	\$36.84
series approximate for referen		7-200	*****
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		3.9%	9.1%
·			
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		64.9%	62.1%
communities		04.9%	02.1%
Average number of computers		15.8	16.4
Always sufficient computers available		12.4%	34.6%
Use of public Internet workstations increased since last year		73.7%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	8.6%	6.9%
	1.5Mbps	11.2%	16.5%
	1.6-10Mbps	26.9%	38.5%
	10.1-30Mbps	25.6%	15.8%
	Greater than 30Mbps	37.7%	22.3%
			/
Always adequate connection speed		72.6%	58.3%
Mentan and the Pro-		89.3%	90.5%
Wireless availability		09.3%	90.5%
INTERNET SERVICES // IRRARY OUT ET/RRANCH DATA)	Licensed databases	100.0%	98.7%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)			
	Homework resources	97.6%	81.8%
	Digital/virtual reference	51.3%	69.7%
	e-books Audio content	70.2% 75.1%	76.3% 82.9%
		/5.1%	02.9%
	Library social networking	46.8%	61.8%
	J. J		
Library offers IT training to patrons		98.1%	82.7%
	to understand how		
E-government: Staff provide assistance to patrons	to access and use	93.1%	91.8%
	e-government websites		
	Provides assess to job.		
Jobs services: Library	Provides access to jobs databases and other job	100.0%	92.2%
	opportunity resources		, =. = , 0
	Helps patrons complete	78.5%	76.0%
	online job applications	70.3%	70.0%

SOUTH DAKOTA

		_
	SD	US
	\$30.04	\$36.84
	4.1%	9.1%
	65.5%	62.1%
	7.9	16.4
	62.9%	34.6%
	44.0%	60.2%
Less than 1.5Mbps	15.0%	6.9%
1.5Mbps	11.4%	16.5%
1.6-10Mbps	28.9%	38.5%
10.1-30Mbps	14.1%	15.8%
Greater than 30Mbps	9.1%	22.3%
	70.2%	58.3%
	FO 10/	00.59/
	39.1%	90.5%
Commend databases	00.00/	98.7%
		81.8% 69.7%
		76.3%
		82.9%
	/0.7/0	02.7/0
networking	40.1%	61.8%
	76.7%	82.7%
to understand how	07.70/	04.00/
	87.7%	91.8%
- 30.0one modeled		
Provides access to jobs		
databases and other job	84.9%	92.2%
	84.9%	92.2%
	1.5Mbps 1.6-10Mbps 10.1-30Mbps Greater than 30Mbps Licensed databases Homework resources Digital/virtual reference e-books Audio content Library social networking	\$30.04 \$30.04 4.1% 65.5% 7.9 62.9% 44.0% Less than 1.5Mbps 1.5Mbps 1.6-10Mbps 28.9% 10.1-30Mbps 14.1% Greater than 30Mbps 70.2% 59.1% Licensed databases 98.9% Homework resources 73.4% Digital/virtual reference e-books 57.9% Audio content Library social networking 76.7% to understand how to access and use 87.7%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



TENNESSEE

		TN	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$16.97	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		10.9%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		68.9%	62.1%
Average number of computers		17.6	16.4
Always sufficient computers available		32.8%	34.6%
Use of public Internet workstations increased since last year		48.8%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	15.6%	6.9%
	1.5Mbps	6.7%	16.5%
	1.6-10Mbps	39.3%	38.5%
	10.1-30Mbps	7.8%	15.8%
	Greater than 30Mbps	23.3%	22.3%
Always adequate connection speed		65.3%	58.3%
Wireless availability		93.4%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	88.7%	81.8%
	Digital/virtual reference	74.9%	69.7%
	e-books	90.8%	76.3%
	Audio content	77.6%	82.9%
	Library social networking	66.0%	61.8%
Library offers IT training to patrons		92.8%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	90.3%	91.8%
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	90.1%	92.2%
	Helps patrons complete online job applications	87.8%	76.0%

TEXAS

		TX	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$19.54	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		6.8%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		63.9%	62.1%
communities			
Average number of computers		24.6	16.4
Always sufficient computers available		35.2%	34.6%
Use of public Internet workstations increased since last year		64.4%	60.2%
Maximum Internet connection	ace then 1 ENAL	5.4%	6.9%
·	Less than 1.5Mbps 1.5Mbps	20.1%	16.5%
	1.6-10Mbps	44.4%	38.5%
	10.1-30Mbps	7.7%	15.8%
	Greater than 30Mbps	16.7%	22.3%
	Greater than Solvibps	10.770	22.370
Always adequate connection speed		56.4%	58.3%
, analys assignate seamostical operation		001170	00.070
Wireless availability		90.9%	90.5%
•			
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
ŀ	Homework resources	86.9%	81.8%
Γ	Digital/virtual reference	53.2%	69.7%
ϵ	e-books	60.2%	76.3%
A	Audio content	80.2%	82.9%
	Library social networking	56.6%	61.8%
Library offers IT training to patrons		92.5%	82.7%
	to understand how	00.707	04.00/
· · · · · · · · · · · · · · · · · · ·	to access and use e-government websites	90.6%	91.8%
	Provides access to jobs		
Jobs services: Library	databases and other job	92.4%	92.2%
	opportunity resources		
	Helps patrons complete	84.3%	76.0%
	online job applications	84.3%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



UTAH

		UT	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$31.08	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		1.7%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		56.0%	62.1%
Average number of computers		22.7	16.4
Always sufficient computers available		28.6%	34.6%
Use of public Internet workstations increased since last year		64.2%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	5.6%	6.9%
·	1.5Mbps	9.0%	16.5%
	1.6-10Mbps	26.1%	38.5%
	10.1-30Mbps	14.6%	15.8%
	Greater than 30Mbps	39.4%	22.3%
Always adequate connection speed		52.1%	58.3%
Wireless availability		95.9%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	93.7%	81.8%
	Digital/virtual reference	60.3%	69.7%
	e-books	95.4%	76.3%
	Audio content	95.2%	82.9%
	Library social networking	53.4%	61.8%
Library offers IT training to patrons		88.2%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	98.2%	91.8%
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	92.4%	92.2%
	Helps patrons complete online job applications	73.0%	76.0%

VERMONT

		VT	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$33.36	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		3.4%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		74.7%	62.1%
communities			
Average number of computers		6.8	16.4
Always sufficient computers available		51.0%	34.6%
Use of public Internet workstations increased since last year		56.8%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	12.5%	6.9%
Maximum Internet connection speed	1.5Mbps	3.7%	16.5%
	1.6-10Mbps	44.5%	38.5%
	10.1-30Mbps	10.0%	15.8%
	Greater than 30Mbps	17.4%	22.3%
	Greater triair solviops	17.4/0	22.376
Always adequate connection speed		63.9%	58.3%
7 mays adequate commection speed		00.770	00.070
Wireless availability		98.3%	90.5%
•			
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
,	Homework resources	73.3%	81.8%
	Digital/virtual reference	70.8%	69.7%
	e-books	73.3%	76.3%
	Audio content	88.0%	82.9%
	Library social networking	41.0%	61.8%
Library offers IT training to patrons		90.4%	82.7%
F	to understand how	07.007	04.00/
E-government: Staff provide assistance to patrons	to access and use e-government websites	86.2%	91.8%
	- 30 to 110 th to botto		
	Provides access to jobs		
Jobs services: Library	databases and other job	80.9%	92.2%
	opportunity resources		
	Helps patrons complete	73.2%	76.0%
	online job applications		

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



VIRGINIA

		VA	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$36.06	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		16.1%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		54.5%	62.1%
Average number of computers		15.6	16.4
Always sufficient computers available		29.9%	34.6%
Use of public Internet workstations increased since last year		44.6%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	12.6%	6.9%
	1.5Mbps	12.5%	16.5%
	1.6-10Mbps	24.3%	38.5%
	10.1-30Mbps	15.4%	15.8%
	Greater than 30Mbps	20.0%	22.3%
Always adequate connection speed		57.3%	58.3%
Vireless availability		83.5%	90.5%
NTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA	Licensed databases	100.0%	98.7%
	Homework resources	91.9%	81.8%
	Digital/virtual reference	75.1%	69.7%
	e-books	91.1%	76.3%
	Audio content	91.1%	82.9%
	Library social networking	68.6%	61.8%
Library offers IT training to patrons		96.5%	82.7%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	94.4%	91.8%
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	88.8%	92.2%
	Helps patrons complete	91.3%	76.0%

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WASHINGTON

EXPENDITURES (SYSTEM DATA) Total operating expenditures per capita* ACCESS (LIBRARY OUTLET/BRANCH DATA) Hours decreased since last fiscal year CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA) Library offer only free access to computers/Internet in their communities Average number of computers Always sufficient computers available Use of public Internet workstations increased since last year Maximum Internet connection speed Less than 1.5Mbps 1.5Mbps 24.4% 16.5% 1.6-10Mbps 15.1% 38.5% 10.1-30Mbps 22.6% 22.3% Always adequate connection speed A6.5% S8.3% Wireless availability P6.6% P0.5% Licensed databases Digital/virtual reference P1.7% B1.8% Audio content B1.87 B2.9% Library social B1.87 B2.9% Library social B1.87 B2.9% Library social B2.9% B2.9% Library social B1.87 B2.9% B2.9% B2.9% B2.9% Library offers IT training to patrons Provides access to jobs databases and other job opportunity resources B1.95 B2.9% B2.9			WA	US
Total operating expenditures per capita* SS1.48 S36.84 ACCESS (LIBRARY OUTLET/BRANCH DATA) Hours decreased since last fiscal year 3.0% 9.1% CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA) Library offer only free access to computers/internet in their communities 48.9% 62.1% Average number of computers 3.16.1.9 16.4 Always sufficient computers available 16.1% 34.6% Lise of public Internet workstations increased since last year 44.1% 60.2% Maximum Internet connection speed Less than 1.5Mbps 12.4.4% 16.5% 1.6-10Mbps 15.1% 38.5% 10.1-30Mbps 22.6% 22.3% Greater than 30Mbps 22.6% 22.3% Always adequate connection speed 46.5% 58.3% Wireless availability 96.6% 90.5% INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Homework resources 91.7% 81.8% Digital/virtual reference 9-books 80.2% 76.3% Audio content 85.8% 82.9% Library social networking 83.1% 61.8% Library offers IT training to patrons to understand how to access and use e-government: Staff provide assistance to patrons 46.5% 58.7% 76.0% Provides access to jobs databases and other job opportunity resources Helps patrons complete 94.7% 76.0%	EXPENDITURES (SYSTEM DATA)			
Hours decreased since last fiscal year CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA) Library offer only free access to computers/Internet in their communities Average number of computers Always sufficient computers variable Use of public Internet workstations increased since last year Maximum Internet connection speed Less than 1.5Mbps 1.5Mbps 1.5Mbps 1.6-10Mbps 15.1% 38.5% 10.1-30Mbps 22.4% 15.8% Greater than 30Mbps 22.6% 22.3% Always adequate connection speed Licensed databases Homework resources Digital/virtual reference e-books Audio content Bis 8% Audio conte			\$51.48	\$36.84
Hours decreased since last fiscal year CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA) Library offer only free access to computers/Internet in their communities Average number of computers Always sufficient computers variable Use of public Internet workstations increased since last year Maximum Internet connection speed Less than 1.5Mbps 1.5Mbps 1.5Mbps 1.6-10Mbps 15.1% 38.5% 10.1-30Mbps 22.4% 15.8% Greater than 30Mbps 22.6% 22.3% Always adequate connection speed Licensed databases Homework resources Digital/virtual reference e-books Audio content Bis 8% Audio conte				
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA) Library offer only free access to computers/Internet in their communities Average number of computers Always sufficient computers available Use of public Internet workstations increased since last year Maximum Internet connection speed Less than 1.5Mbps 1.5Mbps 2.4.4% 16.5% 1.6-10Mbps 15.1% 38.5% 10.1-30Mbps 22.1% Always adequate connection speed Always adequate connection speed Licensed databases Homework resources 91.7% 181.8% Audio content 185.8% 192.9% Library social networking Library social networking E-government: Staff provide assistance to patrons Provides access to jobs databases and other job opportunity resources Helps patrons complete Helps patrons complete Helps patrons complete Helps patrons complete	ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities Average number of computers Always sufficient computers available Use of public Internet workstations increased since last year Maximum Internet connection speed Less than 1.5Mbps 1.5Mbps 1.6.10Mbps 15.1% 38.5% 10.1-30Mbps 22.6% 22.3% Always adequate connection speed Always adequate connection speed Wireless availability INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Internet SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Homework resources Digital/virtual reference e-books Audio content 85.5% 29.7% Library social networking Library social networking To understand how to access and use e-government: Staff provide assistance to patrons Provides access to jobs databases and other job opportunity resources Helps patrons complete 86.7% 76.0% 76.0% 76.0% 76.0% 77.0% 76.0%	Hours decreased since last fiscal year		3.0%	9.1%
Library offer only free access to computers/Internet in their communities Average number of computers Always sufficient computers available Use of public Internet workstations increased since last year Maximum Internet connection speed Less than 1.5Mbps 1.5Mbps 1.6.10Mbps 15.1% 38.5% 10.1-30Mbps 22.6% 22.3% Always adequate connection speed Always adequate connection speed Wireless availability INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Internet SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Homework resources Digital/virtual reference e-books Audio content 85.5% 29.7% Library social networking Library social networking To understand how to access and use e-government: Staff provide assistance to patrons Provides access to jobs databases and other job opportunity resources Helps patrons complete 86.7% 76.0% 76.0% 76.0% 76.0% 77.0% 76.0%				
communities 49.7% 02.1% Average number of computers 11.9 16.4 Always sufficient computers available 16.1% 34.6% Use of public Internet workstations increased since last year 44.1% 60.2% Maximum Internet connection speed Less than 1.5Mbps 4.5% 6.9% 1.5Mbps 124.4% 16.5% 1.6-10Mbps 15.1% 38.5% 1.0-1-30Mbps 29.1% 15.8% Greater than 30Mbps 22.6% 22.3% Always adequate connection speed 46.5% 58.3% Wireless availability 96.6% 90.5% INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Homework resources 91.7% 81.8% Digital/virtual reference e-books 80.2% 76.3% Audio content 85.8% 82.9% Library social networking 83.1% 61.8% Library offers IT training to patrons to understand how to access and use e-government websites Fegovernment: Staff provide assistance to patrons before the patrons complete 98.5% 92.2% Provides access to jobs databases and other job opportunity resources Helps patrons complete				
Average number of computers Always sufficient computers available Use of public Internet workstations increased since last year Maximum Internet connection speed Less than 1.5Mbps 1.5Mbps 1.5Mbps 1.6-10Mbps 1.5.1% 38.5% 1.0-130Mbps 15.1% 38.5% 10.1-30Mbps 22.6% 22.3% Always adequate connection speed Always adequate connection speed Licensed databases Homework resources Digital/virtual reference e-books Audio content 25.8% 26.9% 27.3% Audio content 27.9% 28.2% 28.2% Library offers IT training to patrons Licensed databases 10.0% 98.7% 40.1% 40.2% 40.5% 40.2% 40.2% 40.3% 40.3% 40.4% 40.5% 40.3% 40.4% 40.5% 40.3% 40.4% 40.5% 40.3% 40.4% 40.5% 40.3% 40.4% 40.5% 40.3% 40.4% 40.5% 40.3% 40.4% 40.5% 40.3% 40.4% 40.5% 40.3% 40.4% 40.5% 40.3% 40.4% 40.5% 40.2% 40.3% 40.4% 40.2% 40.3% 40.4% 40.2% 40.3% 40.4% 40.2%	·		48.9%	62.1%
Always sufficient computers available Use of public Internet workstations increased since last year Maximum Internet connection speed Less than 1.5Mbps 1.5Mbps 1.6-10Mbps 1.6-10Mbps 10.1-30Mbps 10.1-30Mbps 22.6% 22.3% Always adequate connection speed Always adequate connection speed Always adequate connection speed Licensed databases Homework resources Digital/virtual reference e-books Audio content Library social networking Library social networking Always adequate to patrons Library offers IT training to patrons Provides access and use e-government: Staff provide assistance to patrons Provides access to jobs databases and other job opportunity resources Helps patrons complete 82.7% 76.9% 92.2% Provides access to jobs databases and other job opportunity resources Helps patrons complete			11 0	16.4
Use of public Internet workstations increased since last year				
Maximum Internet connection speed	· · · · · · · · · · · · · · · · · · ·			, -
1.5Mbps	The state of the s			33.270
1.5Mbps	Maximum Internet connection speed	Less than 1.5Mbps	4.5%	6.9%
1.6-10Mbps		•	24.4%	16.5%
Always adequate connection speed 46.5% 58.3% Wireless availability 96.6% 90.5% INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Homework resources 91.7% 81.8% Digital/virtual reference e-books Audio content Library social networking Library social networking 43.1% 61.8% 100.0% 98.7% 82.9% 69.7% 69.7% 69.7% 61.8% 82.9% 100.0% 98.7% 99.7% 99.8% 90.9% 90.9%		1.6-10Mbps	15.1%	38.5%
Always adequate connection speed 46.5% 58.3% Wireless availability 96.6% 90.5% INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Homework resources 91.7% 81.8% Digital/virtual reference e-books Audio content 85.8% 82.9% Library social networking 83.1% 61.8% Library offers IT training to patrons to understand how to access and use e-government: Staff provide assistance to patrons provides access to jobs databases and other job opportunity resources Helps patrons complete 86.7% 76.0%		10.1-30Mbps	29.1%	15.8%
Wireless availability 96.6% 90.5% INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Homework resources 91.7% 81.8% Digital/virtual reference e-books Audio content Library social networking 83.1% 61.8% Library offers IT training to patrons to understand how to access and use e-government: Staff provide assistance to patrons Provides access to jobs databases and other job opportunity resources Helps patrons complete		Greater than 30Mbps	22.6%	22.3%
Wireless availability 96.6% 90.5% INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Homework resources 91.7% 81.8% Digital/virtual reference e-books Audio content Library social networking 83.1% 61.8% Library offers IT training to patrons to understand how to access and use e-government: Staff provide assistance to patrons Provides access to jobs databases and other job opportunity resources Helps patrons complete				
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Homework resources 91.7% 81.8% Digital/virtual reference e-books Audio content Library social networking 83.1% 61.8% Library offers IT training to patrons to understand how to access and use e-government: Staff provide assistance to patrons Provides access to jobs databases and other job opportunity resources Helps patrons complete 86.7% 76.0%	Always adequate connection speed		46.5%	58.3%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA) Licensed databases Homework resources 91.7% 81.8% Digital/virtual reference e-books Audio content Library social networking 83.1% 61.8% Library offers IT training to patrons to understand how to access and use e-government: Staff provide assistance to patrons Provides access to jobs databases and other job opportunity resources Helps patrons complete 86.7% 76.0%				
Homework resources 91.7% 81.8% Digital/virtual reference 79.9% 69.7% e-books 80.2% 76.3% Audio content 85.8% 82.9% Library social networking 83.1% 61.8% Library offers IT training to patrons 55.2% 82.7% E-government: Staff provide assistance to patrons to understand how to access and use e-government websites Provides access to jobs databases and other job opportunity resources Helps patrons complete 86.7% 76.0%	Wireless availability		96.6%	90.5%
Homework resources 91.7% 81.8% Digital/virtual reference 79.9% 69.7% e-books 80.2% 76.3% Audio content 85.8% 82.9% Library social networking 83.1% 61.8% Library offers IT training to patrons 55.2% 82.7% E-government: Staff provide assistance to patrons to understand how to access and use e-government websites Provides access to jobs databases and other job opportunity resources Helps patrons complete 86.7% 76.0%				
Digital/virtual reference e-books 80.2% 76.3% Audio content 85.8% 82.9% Library social networking 83.1% 61.8% Library offers IT training to patrons to understand how to access and use e-government websites Provides access to jobs databases and other job opportunity resources Helps patrons complete 84.7% 76.9% 76.3% 82.7% 82.7%	INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)			
e-books Audio content 85.8% 82.9% Library social networking 83.1% 61.8% E-government: Staff provide assistance to patrons to understand how to access and use e-government websites Provides access to jobs databases and other job opportunity resources Helps patrons complete 86.7% 76.3% 82.9% 82.7% 82.7% 82.7% 82.7% 82.7% 82.7% 82.7% 82.7% 82.7% 82.7% 83.1% 84.7% 84.7% 85.8% 82.9				
Audio content 85.8% 82.9% Library social networking 83.1% 61.8% Library offers IT training to patrons 55.2% 82.7% E-government: Staff provide assistance to patrons to understand how to access and use e-government websites Provides access to jobs databases and other job opportunity resources Helps patrons complete 85.8% 82.9% 82.7% 82.7% 82.7% 76.0%		-		
Library social networking 83.1% 61.8% Library offers IT training to patrons 95.2% 82.7% E-government: Staff provide assistance to patrons to understand how to access and use e-government websites Provides access to jobs databases and other job opportunity resources Helps patrons complete 86.7% 76.0%				
Library offers IT training to patrons 51.8% E-government: Staff provide assistance to patrons to understand how to access and use e-government websites Provides access to jobs databases and other job opportunity resources Helps patrons complete 86.7% 61.8% 61.8% 61.8% 75.2% 82.7%			85.8%	82.9%
E-government: Staff provide assistance to patrons to understand how to access and use e-government websites Provides access to jobs databases and other job opportunity resources Helps patrons complete to understand how to access to jobs databases and use e-government websites 98.5% 91.8%			83.1%	61.8%
E-government: Staff provide assistance to patrons to understand how to access and use e-government websites Provides access to jobs databases and other job opportunity resources Helps patrons complete to understand how to access to jobs databases and use e-government websites 98.5% 91.8%				
E-government: Staff provide assistance to patrons to access and use e-government websites Provides access to jobs databases and other job opportunity resources Helps patrons complete 98.5% 91.8% 92.2%	Library offers IT training to patrons		95.2%	82.7%
E-government: Staff provide assistance to patrons to access and use e-government websites Provides access to jobs databases and other job opportunity resources Helps patrons complete 98.5% 91.8% 92.2%				
e-government websites Provides access to jobs databases and other job opportunity resources Helps patrons complete				
Provides access to jobs Jobs services: Library databases and other job opportunity resources Helps patrons complete 86.7% 76.0%	E-government: Staff provide assistance to patrons		98.5%	91.8%
Jobs services: Library databases and other job opportunity resources Helps patrons complete		e-government websites		
Jobs services: Library databases and other job opportunity resources Helps patrons complete		Provides access to jobs		
Helps patrons complete 86.7% 76.0%	Jobs services: Library	databases and other job	97.3%	92.2%
		11		
		Helps patrons complete online job applications	86.7%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



WEST VIRGINIA

		WV	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$17.50	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		8.2%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		60.8%	62.1%
Average number of computers		7.9	16.4
Always sufficient computers available		33.3%	34.6%
Use of public Internet workstations increased since last year		64.9%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	0.0%	6.9%
	1.5Mbps	90.6%	16.5%
	1.6-10Mbps	0.0%	38.5%
	10.1-30Mbps	0.8%	15.8%
	Greater than 30Mbps	8.5%	22.3%
Always adequate connection speed		48.3%	58.3%
Wireless availability		100.0%	90.5%
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DA	(A) Licensed databases	100.0%	98.7%
INTERNAL SERVICES (EIBRART COTEET/BRANCH DA	Homework resources	88.8%	81.8%
	Digital/virtual reference	52.0%	69.7%
	e-books	68.1%	76.3%
	Audio content	89.8%	82.9%
	Library social networking	53.3%	61.8%
Library offers IT training to patrons		85.9%	82.7%
Elbrary Oriers II training to pations		03.7/0	02.7 /8
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	99.0%	91.8%
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	90.4%	92.2%
	Helps patrons complete online job applications	85.7%	76.0%

WISCONSIN

		WI	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$37.94	\$36.84
		• •	,
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		1.1%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their		65.7%	62.1%
communities		03.7 /6	
Average number of computers		11.5	16.4
Always sufficient computers available		40.8%	34.6%
Use of public Internet workstations increased since last year		76.5%	60.2%
M	1	0.40/	4.004
Maximum Internet connection speed	Less than 1.5Mbps	0.4%	6.9%
	1.5Mbps 1.6-10Mbps	32.3% 53.6%	16.5% 38.5%
	10.1-30Mbps	7.3%	15.8%
	Greater than 30Mbps	1.2%	22.3%
	Greater triair Solvibps	1.2/0	22.576
Always adequate connection speed		39.2%	58.3%
			33.373
Wireless availability		99.0%	90.5%
·			
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	74.7%	81.8%
	Digital/virtual reference	80.9%	69.7%
	e-books	94.4%	76.3%
	Audio content	74.8%	82.9%
	Library social	58.3%	61.8%
	networking	00.070	5.1.575
		04.00/	00.70/
Library offers IT training to patrons		94.0%	82.7%
	to understand have		
E-government: Staff provide assistance to patrons	to understand how to access and use	84.7%	91.8%
3	e-government websites		
	Provides access to jobs	07.40/	00.00/
Jobs services: Library	databases and other job opportunity resources	97.4%	92.2%
	Helps patrons complete		
	online job applications	83.0%	76.0%

^{*}Institute of Museum and Library Services. Public Libraries Survey: Fiscal Year 2009. Washington, DC: IMLS, 2011.



WYOMING

		WY	US
EXPENDITURES (SYSTEM DATA)			
Total operating expenditures per capita*		\$56.55	\$36.84
ACCESS (LIBRARY OUTLET/BRANCH DATA)			
Hours decreased since last fiscal year		0.0%	9.1%
CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)			
Library offer only free access to computers/Internet in their communities		62.3%	62.1%
Average number of computers		10.9	16.4
Always sufficient computers available		37.4%	34.6%
Use of public Internet workstations increased since last year		48.5%	60.2%
Maximum Internet connection speed	Less than 1.5Mbps	18.9%	6.9%
	1.5Mbps	29.8%	16.5%
	1.6-10Mbps	31.2%	38.5%
	10.1-30Mbps	12.5%	15.8%
	Greater than 30Mbps	7.7%	22.3%
Always adequate connection speed		48.3%	58.3%
Wireless availability		88.5%	90.5%
INTERNET CER (CER (LIREARY CLIFFET (REALIS) LEATAN		400.00/	22 -24
INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)	Licensed databases	100.0%	98.7%
	Homework resources	88.0%	81.8%
	Digital/virtual reference	72.4%	69.7% 76.3%
	e-books Audio content	67.6%	
	Library social networking	93.9% 47.6%	82.9% 61.8%
Library offers IT training to patrons		76.8%	82.7%
,			
E-government: Staff provide assistance to patrons	to understand how to access and use e-government websites	95.3%	91.8%
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	84.6%	92.2%
	Helps patrons complete online job applications	66.9%	76.0%