



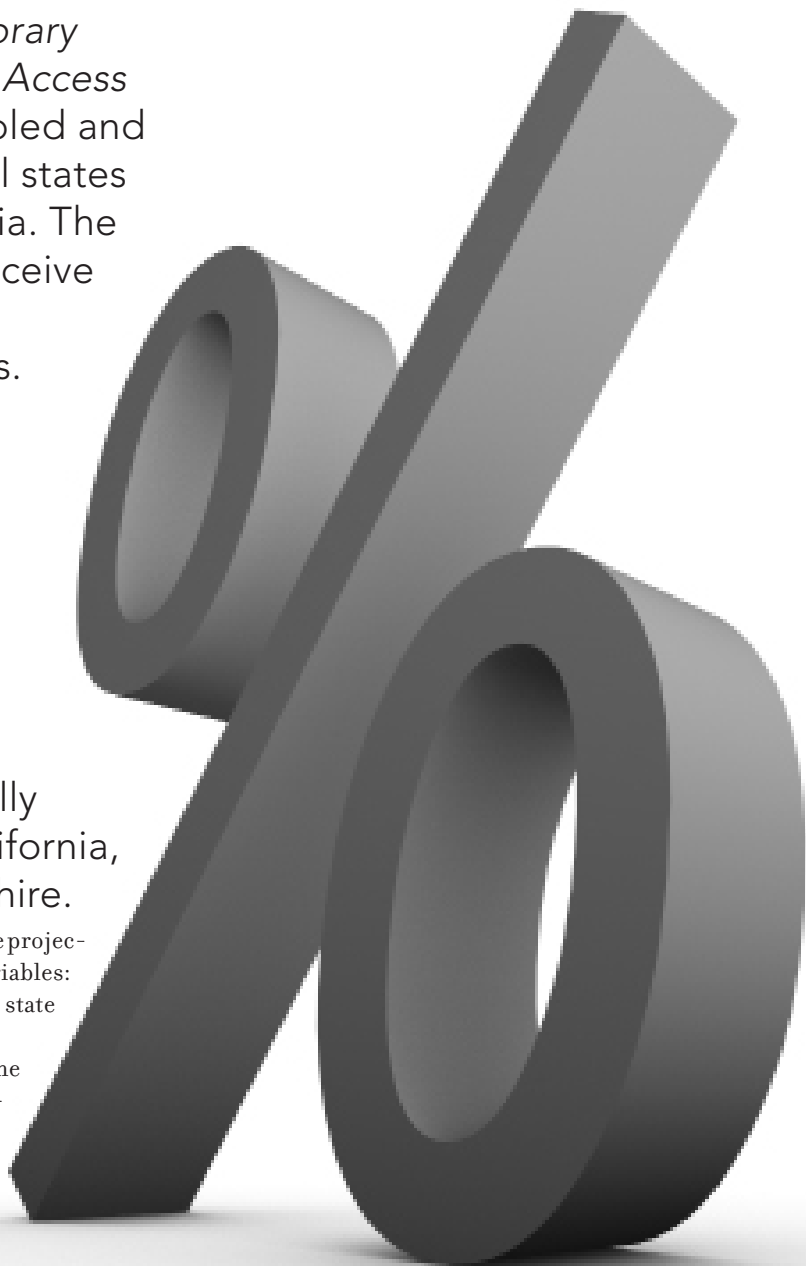
# STATE SUMMARY DATA

The 2009-2010 *Public Library Funding & Technology Access Study* national survey sampled and received responses from all states and the District of Columbia. The survey did not, however, receive enough responses from all states for analysis purposes. The following state tables provide selected summary survey data for the states for which there were adequate and representative responses (46 in all, plus the District of Columbia). States for which data could not be fully analyzed are Alabama, California, Michigan and New Hampshire.

The survey data were weighted to enable state projections. The weighting used was based on two variables:

1. Metropolitan status of libraries in the state (urban, suburban and rural).
2. Total number of libraries in the state (the data presented in the tables are statewide estimates).

Additional state data is available [online](#).



# ALASKA

		AK	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$45.57	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		9.5%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		72.8%	66.6%
Average number of computers		6.1	14.2
Always sufficient computers available		30.0%	26.5%
Use of public Internet workstations increased since last year		43.2%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	53.8%	14.8%
	1.5Mbps	11.1%	27.4%
	1.6-10Mbps	12.7%	33.4%
	Greater than 10Mbps	13.0%	18.4%
Always adequate connection speed		28.5%	54.4%
Wireless availability		76.2%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		72.2%	95.0%
Homework resources		100.0%	88.2%
Digital/virtual reference		47.0%	72.3%
e-books		37.3%	65.9%
Audio content		82.3%	82.5%
Library offers IT training to patrons		72.2%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		69.9%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		81.7%	88.2%
helps patrons complete online job applications		53.1%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# ARIZONA

		AZ	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$26.31	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		13.1%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		58.9%	66.6%
Average number of computers		18.8	14.2
Always sufficient computers available		21.2%	26.5%
Use of public Internet workstations increased since last year		80.6%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	2.6%	14.8%
	1.5Mbps	27.6%	27.4%
	1.6-10Mbps	38.2%	33.4%
	Greater than 10Mbps	29.7%	18.4%
Always adequate connection speed		56.4%	54.4%
Wireless availability		100.0%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		98.2%	95.0%
Homework resources		89.2%	88.2%
Digital/virtual reference		65.6%	72.3%
e-books		58.9%	65.9%
Audio content		70.7%	82.5%
Library offers IT training to patrons		82.8%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		91.7%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		85.1%	88.2%
helps patrons complete online job applications		64.8%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# ARKANSAS

		AR	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$21.07	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		0.0%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		75.0%	66.6%
Average number of computers		11.7	14.2
Always sufficient computers available		16.0%	26.5%
Use of public Internet workstations increased since last year		77.0%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	25.4%	14.8%
	1.5Mbps	36.2%	27.4%
	1.6-10Mbps	28.7%	33.4%
	Greater than 10Mbps	4.0%	18.4%
Always adequate connection speed		34.5%	54.4%
Wireless availability		57.1%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		95.0%	95.0%
Homework resources		67.4%	88.2%
Digital/virtual reference		32.5%	72.3%
e-books		42.8%	65.9%
Audio content		56.0%	82.5%
Library offers IT training to patrons		83.2%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	96.4%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	90.7%	88.2%
	helps patrons complete online job applications	71.1%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# COLORADO

		CO	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$46.60	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		13.8%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		46.4%	66.6%
Average number of computers		18.4	14.2
Always sufficient computers available		26.4%	26.5%
Use of public Internet workstations increased since last year		81.9%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	16.5%	14.8%
	1.5Mbps	15.3%	27.4%
	1.6-10Mbps	41.2%	33.4%
	Greater than 10Mbps	23.9%	18.0%
Always adequate connection speed		48.8%	54.4%
Wireless availability		90.0%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		13.5%	95.0%
Homework resources		91.2%	88.2%
Digital/virtual reference		81.7%	72.3%
e-books		59.8%	65.9%
Audio content		84.9%	82.5%
Library offers IT training to patrons		92.8%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		91.0%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		86.1%	88.2%
helps patrons complete online job applications		67.9%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# CONNECTICUT

		CT	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$42.13	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		20.7%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		60.1%	66.6%
Average number of computers		15.9	14.2
Always sufficient computers available		39.6%	26.5%
Use of public Internet workstations increased since last year		81.3%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	21.9%	14.8%
	1.5Mbps	4.1%	27.4%
	1.6-10Mbps	46.7%	33.4%
	Greater than 10Mbps	18.9%	18.4%
Always adequate connection speed		52.3%	54.4%
Wireless availability		92.7%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		96.3%	95.0%
Homework resources		93.6%	88.2%
Digital/virtual reference		67.6%	72.3%
e-books		78.7%	65.9%
Audio content		96.3%	82.5%
Library offers IT training to patrons		92.4%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	92.5%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	98.2%	88.2%
	helps patrons complete online job applications	66.3%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# WASHINGTON, DC

		DC	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$78.08	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		100.0%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		12.5%	66.6%
Average number of computers		29.2	14.2
Always sufficient computers available		87.5%	26.5%
Use of public Internet workstations increased since last year		100.0%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	0.0%	14.8%
	1.5Mbps	0.0%	27.4%
	1.6-10Mbps	0.0%	33.4%
	Greater than 10Mbps	100.1%	18.4%
Always adequate connection speed		100.0%	54.4%
Wireless availability		100.0%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		100.0%	95.0%
Homework resources		100.0%	88.2%
Digital/virtual reference		100.0%	72.3%
e-books		100.0%	65.9%
Audio content		100.0%	82.5%
Library offers IT training to patrons		100.0%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		100.0%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		100.0%	88.2%
helps patrons complete online job applications		100.0%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# DELAWARE

		DE	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$30.45	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		33.8%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		78.4%	66.6%
Average number of computers		14.7	14.2
Always sufficient computers available		33.8%	26.5%
Use of public Internet workstations increased since last year		81.6%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	0.0%	14.8%
	1.5Mbps	7.2%	27.4%
	1.6-10Mbps	63.2%	33.4%
	Greater than 10Mbps	18.4%	18.4%
Always adequate connection speed		84.7%	54.4%
Wireless availability		31.6%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		100.0%	95.0%
Homework resources		93.8%	88.2%
Digital/virtual reference		73.3%	72.3%
e-books		70.3%	65.9%
Audio content		91.5%	82.5%
Library offers IT training to patrons		91.9%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	100.0%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	100.0%	88.2%
	helps patrons complete online job applications	91.9%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.





# FLORIDA

		FL	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$30.22	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		30.6%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		56.7%	66.6%
Average number of computers		29.1	14.2
Always sufficient computers available		12.0%	26.5%
Use of public Internet workstations increased since last year		82.4%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	11.4%	14.8%
	1.5Mbps	12.2%	27.4%
	1.6-10Mbps	21.6%	33.4%
	Greater than 10Mbps	51.7%	18.4%
Always adequate connection speed		48.5%	54.4%
Wireless availability		92.7%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		98.9%	95.0%
Homework resources		96.7%	88.2%
Digital/virtual reference		90.0%	72.3%
e-books		83.9%	65.9%
Audio content		91.6%	82.5%
Library offers IT training to patrons		93.7%	89.1%
E-government: Staff provide assistance to patrons		95.5%	88.8%
Jobs services: Library		96.8%	88.2%
helps patrons complete online job applications		65.4%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# GEORGIA

		GA	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$21.70	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		14.4%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		71.5%	66.6%
Average number of computers		20.7	14.2
Always sufficient computers available		14.5%	26.5%
Use of public Internet workstations increased since last year		77.9%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	0.9%	14.8%
	1.5Mbps	54.4%	27.4%
	1.6-10Mbps	30.2%	33.4%
	Greater than 10Mbps	12.2%	18.4%
Always adequate connection speed		25.5%	54.4%
Wireless availability		84.3%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		92.0%	95.0%
Homework resources		77.9%	88.2%
Digital/virtual reference		58.8%	72.3%
e-books		69.3%	65.9%
Audio content		74.5%	82.5%
Library offers IT training to patrons		90.7%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	92.7%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	90.3%	88.2%
	helps patrons complete online job applications	78.1%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# HAWAII

		HI	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$26.30	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		4.0%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		64.0%	66.6%
Average number of computers		5.5	14.2
Always sufficient computers available		14.3%	26.5%
Use of public Internet workstations increased since last year		71.4%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	78.0%	14.8%
	1.5Mbps	16.0%	27.4%
	1.6-10Mbps	6.0%	33.4%
	Greater than 10Mbps	0.0%	18.4%
Always adequate connection speed		14.0%	54.4%
Wireless availability		4.0%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		98.0%	95.0%
Homework resources		83.7%	88.2%
Digital/virtual reference		63.8%	72.3%
e-books		100.0%	65.9%
Audio content		72.9%	82.5%
Library offers IT training to patrons		90.0%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		95.8%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		90.0%	88.2%
helps patrons complete online job applications		68.0%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

		ID	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$27.41	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		3.1%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		69.5%	66.6%
Average number of computers		10.8	14.2
Always sufficient computers available		40.6%	26.5%
Use of public Internet workstations increased since last year		66.2%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	30.0%	14.8%
	1.5Mbps	22.5%	27.4%
	1.6-10Mbps	36.3%	33.4%
	Greater than 10Mbps	7.9%	18.4%
Always adequate connection speed		34.9%	54.4%
Wireless availability		77.0%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		89.8%	95.0%
Homework resources		85.0%	88.2%
Digital/virtual reference		60.0%	72.3%
e-books		53.7%	65.9%
Audio content		79.0%	82.5%
Library offers IT training to patrons		83.3%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	90.1%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	89.6%	88.2%
	helps patrons complete online job applications	67.1%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# ILLINOIS

		IL	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$55.84	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		6.5%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		61.5%	66.6%
Average number of computers		13.7	14.2
Always sufficient computers available		28.4%	26.5%
Use of public Internet workstations increased since last year		72.6%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	17.1%	14.8%
	1.5Mbps	29.9%	27.4%
	1.6-10Mbps	29.9%	33.4%
	Greater than 10Mbps	15.1%	18.4%
Always adequate connection speed		52.6%	54.4%
Wireless availability		74.1%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		85.6%	95.0%
Homework resources		86.9%	88.2%
Digital/virtual reference		63.8%	72.3%
e-books		46.0%	65.9%
Audio content		70.6%	82.5%
Library offers IT training to patrons		83.7%	89.1%
E-government: Staff provide assistance to patrons		91.2%	88.8%
Jobs services: Library		79.9%	88.2%
helps patrons complete online job applications		69.4%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# INDIANA

		IN	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$48.83	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		8.8%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		79.7%	66.6%
Average number of computers		16.4	14.2
Always sufficient computers available		29.2%	26.5%
Use of public Internet workstations increased since last year		75.2%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	5.7%	14.8%
	1.5Mbps	28.3%	27.4%
	1.6-10Mbps	44.2%	33.4%
	Greater than 10Mbps	18.0%	18.4%
Always adequate connection speed		61.1%	54.4%
Wireless availability		79.8%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		87.1%	95.0%
Homework resources		83.9%	88.2%
Digital/virtual reference		62.8%	72.3%
e-books		47.9%	65.9%
Audio content		76.9%	82.5%
Library offers IT training to patrons		94.0%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	91.9%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	83.5%	88.2%
	helps patrons complete online job applications	59.7%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# IOWA

		IA	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$33.41	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		1.7%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		82.7%	66.6%
Average number of computers		9.8	14.2
Always sufficient computers available		40.8%	26.5%
Use of public Internet workstations increased since last year		70.9%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	33.4%	14.8%
	1.5Mbps	22.1%	27.4%
	1.6-10Mbps	31.0%	33.4%
	Greater than 10Mbps	9.2%	18.4%
Always adequate connection speed		64.2%	54.4%
Wireless availability		80.8%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		87.6%	95.0%
Homework resources		81.2%	88.2%
Digital/virtual reference		52.8%	72.3%
e-books		15.7%	65.9%
Audio content		79.0%	82.5%
Library offers IT training to patrons		81.1%	89.1%
E-government: Staff provide assistance to patrons		85.3%	88.8%
		to understand how to access and use e-government Web sites	
Jobs services: Library		77.0%	88.2%
		provides access to jobs databases and other job opportunity resources	
		82.2%	67.1%
		helps patrons complete online job applications	

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# KANSAS

		KS	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$44.21	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		3.8%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		64.0%	66.6%
Average number of computers		12.4	14.2
Always sufficient computers available		39.3%	26.5%
Use of public Internet workstations increased since last year		78.4%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	10.2%	14.8%
	1.5Mbps	28.0%	27.4%
	1.6-10Mbps	44.4%	33.4%
	Greater than 10Mbps	13.7%	18.4%
Always adequate connection speed		64.4%	54.4%
Wireless availability		92.3%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
	Licensed databases	93.6%	95.0%
	Homework resources	97.4%	88.2%
	Digital/virtual reference	57.7%	72.3%
	e-books	73.6%	65.9%
	Audio content	96.2%	82.5%
Library offers IT training to patrons		88.6%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	91.5%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	92.1%	88.2%
	helps patrons complete online job applications	56.5%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.





# KENTUCKY

		KY	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$27.02	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		6.3%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		75.3%	66.6%
Average number of computers		15.3	14.2
Always sufficient computers available		18.1%	26.5%
Use of public Internet workstations increased since last year		65.2%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	14.4%	14.8%
	1.5Mbps	11.4%	27.4%
	1.6-10Mbps	51.7%	33.4%
	Greater than 10Mbps	15.4%	18.4%
Always adequate connection speed		56.4%	54.4%
Wireless availability		91.4%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		95.4%	95.0%
Homework resources		87.1%	88.2%
Digital/virtual reference		77.8%	72.3%
e-books		59.3%	65.9%
Audio content		76.5%	82.5%
Library offers IT training to patrons		85.4%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		88.7%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		80.3%	88.2%
helps patrons complete online job applications		71.8%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# LOUISIANA

		LA	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$32.18	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		5.2%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		68.8%	66.6%
Average number of computers		14.4	14.2
Always sufficient computers available		49.9%	26.5%
Use of public Internet workstations increased since last year		64.7%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	3.4%	14.8%
	1.5Mbps	27.5%	27.4%
	1.6-10Mbps	43.6%	33.4%
	Greater than 10Mbps	24.7%	18.4%
Always adequate connection speed		62.5%	54.4%
Wireless availability		75.2%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		99.0%	95.0%
Homework resources		84.2%	88.2%
Digital/virtual reference		67.1%	72.3%
e-books		54.6%	65.9%
Audio content		63.2%	82.5%
Library offers IT training to patrons		89.4%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	91.2%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	88.0%	88.2%
	helps patrons complete online job applications	61.1%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# MAINE

		ME	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$28.76	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		7.8%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		79.9%	66.6%
Average number of computers		7.3	14.2
Always sufficient computers available		42.8%	26.5%
Use of public Internet workstations increased since last year		65.4%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	0.0%	14.8%
	1.5Mbps	83.0%	27.4%
	1.6-10Mbps	17.1%	33.4%
	Greater than 10Mbps	1.1%	18.4%
Always adequate connection speed		61.1%	54.4%
Wireless availability		93.1%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		91.9%	95.0%
Homework resources		84.4%	88.2%
Digital/virtual reference		56.3%	72.3%
e-books		33.6%	65.9%
Audio content		80.3%	82.5%
Library offers IT training to patrons		90.7%	89.1%
E-government: Staff provide assistance to patrons		89.2%	88.8%
Jobs services: Library		79.1%	88.2%
helps patrons complete online job applications		73.8%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# MARYLAND

		MD	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita		\$46.99	\$35.63
<b>ACCESS</b>			
Hours decreased since last fiscal year		27.9%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		75.3%	66.6%
Average number of computers		19.9	14.2
Always sufficient computers available		17.9%	26.5%
Use of public Internet workstations increased since last year		73.6%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	6.1%	14.8%
	1.5Mbps	12.8%	27.4%
	1.6-10Mbps	34.5%	33.4%
	Greater than 10Mbps	44.8%	18.4%
Always adequate connection speed		70.7%	54.4%
Wireless availability		92%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		100%	95%
Homework resources		100%	88.2%
Digital/virtual reference		99.4%	72.3%
e-books		97.6%	65.9%
Audio content		100%	82.5%
Library offers IT training to patrons		95.8%	89.1%
E-government: Staff provide assistance to patrons	For understanding how to access and use e-government Web sites	87.9%	88.8%
Jobs services: Library	Provides access to jobs databases and other job opportunity resources	99.4%	88.2%
	Helps patrons complete online job applications	84.7%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# MASSACHUSETTS

		MA	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$41.70	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		26.8%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		47.8%	66.6%
Average number of computers		12.5	14.2
Always sufficient computers available		26.4%	26.5%
Use of public Internet workstations increased since last year		70.5%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	26.6%	14.8%
	1.5Mbps	15.5%	27.4%
	1.6-10Mbps	33.1%	33.4%
	Greater than 10Mbps	14.7%	18.4%
Always adequate connection speed		55.3%	54.4%
Wireless availability		91.3%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		98.8%	95.0%
Homework resources		84.9%	88.2%
Digital/virtual reference		80.4%	72.3%
e-books		87.7%	65.9%
Audio content		93.4%	82.5%
Library offers IT training to patrons		88.5%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		86.0%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		87.9%	88.2%
helps patrons complete online job applications		60.6%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# MINNESOTA

		MN	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita		\$34.39	\$35.63
<b>ACCESS</b>			
Hours decreased since last fiscal year		13.6%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		67.3%	66.6%
Average number of computers		11.0	14.2
Always sufficient computers available		17.6%	26.5%
Use of public Internet workstations increased since last year		65.5%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	18.5%	14.8%
	1.5Mbps	43.2%	27.4%
	1.6-10Mbps	15.3%	33.4%
	Greater than 10Mbps	21.3%	18.4%
Always adequate connection speed		52.3%	54.4%
Wireless availability		92.8%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		97.8%	95%
Homework resources		93.8%	88.2%
Digital/virtual reference		85.1%	72.3%
e-books		86.2%	65.9%
Audio content		94.7%	82.5%
Library offers IT training to patrons		99.0%	89.1%
E-government: Staff provide assistance to patrons			
	For understanding how to access and use e-government Web sites	95.8%	88.8%
Jobs services: Library			
	Provides access to jobs databases and other job opportunity resources	91.1%	88.2%
	Helps patrons complete online job applications	63.8%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# MISSISSIPPI

		MS	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$15.19	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		5.6%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		73.4%	66.6%
Average number of computers		9.7	14.2
Always sufficient computers available		19.4%	26.5%
Use of public Internet workstations increased since last year		75.2%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	25.5%	14.8%
	1.5Mbps	65.8%	27.4%
	1.6-10Mbps	8.1%	33.4%
	Greater than 10Mbps	2.5%	18.4%
Always adequate connection speed		44.1%	54.4%
Wireless availability		68.8%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		98.7%	95.0%
Homework resources		86.8%	88.2%
Digital/virtual reference		53.4%	72.3%
e-books		32.8%	65.9%
Audio content		51.5%	82.5%
Library offers IT training to patrons		88.8%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		89.5%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		77.6%	88.2%
helps patrons complete online job applications		61.0%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# MISSOURI

		MO	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$36.81	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		1.2%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		69.9%	66.6%
Average number of computers		15.9	14.2
Always sufficient computers available		21.6%	26.5%
Use of public Internet workstations increased since last year		72.8%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	7.5%	14.8%
	1.5Mbps	54.7%	27.4%
	1.6-10Mbps	21.0%	33.4%
	Greater than 10Mbps	13.3%	18.4%
Always adequate connection speed		66.3%	54.4%
Wireless availability		65.7%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		93.3%	95.0%
Homework resources		89.8%	88.2%
Digital/virtual reference		57.0%	72.3%
e-books		43.0%	65.9%
Audio content		74.3%	82.5%
Library offers IT training to patrons		89.1%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	92.3%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	90.3%	88.2%
	helps patrons complete online job applications	73.7%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.





# MONTANA

		MT	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$22.37	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		3.8%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		74.7%	66.6%
Average number of computers		8.3	14.2
Always sufficient computers available		29.1%	26.5%
Use of public Internet workstations increased since last year		75.9%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	21.6%	14.8%
	1.5Mbps	24.1%	27.4%
	1.6-10Mbps	36.8%	33.4%
	Greater than 10Mbps	10.1%	18.4%
Always adequate connection speed		50.0%	54.4%
Wireless availability		84.4%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		96.1%	95.0%
Homework resources		85.3%	88.2%
Digital/virtual reference		78.4%	72.3%
e-books		60.0%	65.9%
Audio content		79.5%	82.5%
Library offers IT training to patrons		76.6%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		87.3%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		84.7%	88.2%
helps patrons complete online job applications		61.1%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# NEBRASKA

		NE	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$32.37	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		2.3%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		78.1%	66.6%
Average number of computers		6.8	14.2
Always sufficient computers available		35.9%	26.5%
Use of public Internet workstations increased since last year		59.6%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	23.4%	14.8%
	1.5Mbps	14.0%	27.4%
	1.6-10Mbps	41.5%	33.4%
	Greater than 10Mbps	11.8%	18.4%
Always adequate connection speed		65.8%	54.4%
Wireless availability		86.0%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		82.8%	95.0%
Homework resources		69.8%	88.2%
Digital/virtual reference		57.4%	72.3%
e-books		36.2%	65.9%
Audio content		81.6%	82.5%
Library offers IT training to patrons		85.9%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	83.0%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	68.8%	88.2%
	helps patrons complete online job applications	70.4%	67.1%



# NEVADA

		NV	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$31.59	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		27.0%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		58.4%	66.6%
Average number of computers		11.1	14.2
Always sufficient computers available		18.8%	26.5%
Use of public Internet workstations increased since last year		70.7%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	23.8%	14.8%
	1.5Mbps	30.7%	27.4%
	1.6-10Mbps	14.0%	33.4%
	Greater than 10Mbps	24.5%	18.0%
Always adequate connection speed		38.2%	54.4%
Wireless availability		54.3%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		100.0%	95.0%
Homework resources		93.2%	88.2%
Digital/virtual reference		65.5%	72.3%
e-books		52.2%	65.9%
Audio content		86.1%	82.5%
Library offers IT training to patrons		69.6%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		46.8%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		73.3%	88.2%
helps patrons complete online job applications		80.6%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# NEW JERSEY

		NJ	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$51.20	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		7.2%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		56.9%	66.6%
Average number of computers		14.3	14.2
Always sufficient computers available		35.8%	26.5%
Use of public Internet workstations increased since last year		79.0%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	12.7%	14.8%
	1.5Mbps	19.3%	27.4%
	1.6-10Mbps	12.2%	33.4%
	Greater than 10Mbps	36.5%	18.4%
Always adequate connection speed		65.3%	54.4%
Wireless availability		90.2%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		97.4%	95.0%
Homework resources		90.6%	88.2%
Digital/virtual reference		74.9%	72.3%
e-books		57.6%	65.9%
Audio content		85.6%	82.5%
Library offers IT training to patrons		89.4%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	89.4%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	93.5%	88.2%
	helps patrons complete online job applications	66.8%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# NEW MEXICO

		NM	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$28.44	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		17.9%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		66.1%	66.6%
Average number of computers		15.1	14.2
Always sufficient computers available		35.6%	26.5%
Use of public Internet workstations increased since last year		77.7%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	23.6%	14.8%
	1.5Mbps	23.4%	27.4%
	1.6-10Mbps	22.2%	33.4%
	Greater than 10Mbps	26.4%	18.4%
Always adequate connection speed		58.6%	54.4%
Wireless availability		79.2%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		88.3%	95.0%
Homework resources		82.8%	88.2%
Digital/virtual reference		49.5%	72.3%
e-books		10.0%	65.9%
Audio content		69.2%	82.5%
Library offers IT training to patrons		95.7%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		93.4%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		90.0%	88.2%
helps patrons complete online job applications		70.6%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# NEW YORK

		NY	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$57.32	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		13.5%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		76.0%	66.6%
Average number of computers		12.1	14.2
Always sufficient computers available		29.6%	26.5%
Use of public Internet workstations increased since last year		84.0%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	11.2%	14.8%
	1.5Mbps	19.2%	27.4%
	1.6-10Mbps	46.0%	33.4%
	Greater than 10Mbps	14.4%	18.0%
Always adequate connection speed		51.8%	54.4%
Wireless availability		92.8%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		98.3%	95.0%
Homework resources		90.8%	88.2%
Digital/virtual reference		83.0%	72.3%
e-books		71.0%	65.9%
Audio content		89.6%	82.5%
Library offers IT training to patrons		96.0%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	88.9%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	79.5%	88.2%
	helps patrons complete online job applications	59.8%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# NORTH CAROLINA

		NC	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$22.12	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		10.6%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		71.2%	66.6%
Average number of computers		12.6	14.2
Always sufficient computers available		23.3%	26.5%
Use of public Internet workstations increased since last year		83.7%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	12.0%	14.8%
	1.5Mbps	8.7%	27.4%
	1.6-10Mbps	61.9%	33.4%
	Greater than 10Mbps	13.9%	18.4%
Always adequate connection speed		52.5%	54.4%
Wireless availability		77.7%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		99.0%	95.0%
Homework resources		95.3%	88.2%
Digital/virtual reference		82.0%	72.3%
e-books		94.4%	65.9%
Audio content		87.3%	82.5%
Library offers IT training to patrons		86.6%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		94.0%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		99.6%	88.2%
helps patrons complete online job applications		70.4%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# NORTH DAKOTA

		ND	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$22.26	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		0.0%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		43.5%	66.6%
Average number of computers		8.3	14.2
Always sufficient computers available		35.8%	26.5%
Use of public Internet workstations increased since last year		79.0%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	15.9%	14.8%
	1.5Mbps	11.9%	27.4%
	1.6-10Mbps	35.0%	33.4%
	Greater than 10Mbps	25.5%	18.4%
Always adequate connection speed		68.9%	54.4%
Wireless availability		60.5%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		80.2%	95.0%
Homework resources		87.6%	88.2%
Digital/virtual reference		38.7%	72.3%
e-books		54.8%	65.9%
Audio content		69.4%	82.5%
Library offers IT training to patrons		80.2%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	93.3%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	82.8%	88.2%
	helps patrons complete online job applications	57.7%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.





# OHIO

		OH	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$62.77	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		64.1%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		67.9%	66.6%
Average number of computers		13.9	14.2
Always sufficient computers available		13.3%	26.5%
Use of public Internet workstations increased since last year		84.6%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	9.3%	14.8%
	1.5Mbps	30.1%	27.4%
	1.6-10Mbps	46.8%	33.4%
	Greater than 10Mbps	8.5%	18.4%
Always adequate connection speed		56.0%	54.4%
Wireless availability		87.6%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		96.7%	95.0%
Homework resources		95.7%	88.2%
Digital/virtual reference		91.0%	72.3%
e-books		83.0%	65.9%
Audio content		88.8%	82.5%
Library offers IT training to patrons		91.7%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		90.3%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		95.9%	88.2%
helps patrons complete online job applications		68.3%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# OKLAHOMA

		OK	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$28.11	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		1.9%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		62.0%	66.6%
Average number of computers		16.0	14.2
Always sufficient computers available		7.7%	26.5%
Use of public Internet workstations increased since last year		52.0%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	20.6%	14.8%
	1.5Mbps	18.5%	27.4%
	1.6-10Mbps	21.6%	33.4%
	Greater than 10Mbps	34.7%	18.0%
Always adequate connection speed		58.9%	54.4%
Wireless availability		95.9%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		97.9%	95.0%
Homework resources		91.4%	88.2%
Digital/virtual reference		86.6%	72.3%
e-books		59.7%	65.9%
Audio content		82.5%	82.5%
Library offers IT training to patrons		93.7%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	89.3%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	93.7%	88.2%
	helps patrons complete online job applications	79.0%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# OREGON

		OR	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$46.56	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		10.3%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		61.6%	66.6%
Average number of computers		12.1	14.2
Always sufficient computers available		19.5%	26.5%
Use of public Internet workstations increased since last year		61.4%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	15.5%	14.8%
	1.5Mbps	27.8%	27.4%
	1.6-10Mbps	34.0%	33.4%
	Greater than 10Mbps	19.9%	18.4%
Always adequate connection speed		64.9%	54.4%
Wireless availability		84.5%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		97.2%	95.0%
Homework resources		89.5%	88.2%
Digital/virtual reference		88.0%	72.3%
e-books		70.8%	65.9%
Audio content		89.0%	82.5%
Library offers IT training to patrons		92.3%	89.1%
E-government: Staff provide assistance to patrons		80.2%	88.8%
Jobs services: Library		94.4%	88.2%
helps patrons complete online job applications		39.4%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# PENNSYLVANIA

		PA	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$28.14	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		10.1%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		36.6%	66.6%
Average number of computers		12.8	14.2
Always sufficient computers available		34.2%	26.5%
Use of public Internet workstations increased since last year		82.9%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	14.4%	14.8%
	1.5Mbps	21.5%	27.4%
	1.6-10Mbps	34.4%	33.4%
	Greater than 10Mbps	19.5%	18.4%
Always adequate connection speed		61.8%	54.4%
Wireless availability		90.5%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		97.9%	95.0%
Homework resources		85.0%	88.2%
Digital/virtual reference		82.7%	72.3%
e-books		68.8%	65.9%
Audio content		85.0%	82.5%
Library offers IT training to patrons		83.5%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	81.2%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	82.0%	88.2%
	helps patrons complete online job applications	69.3%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# PENNSYLVANIA

		PA	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$28.14	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		10.1%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		36.6%	66.6%
Average number of computers		12.8	14.2
Always sufficient computers available		34.2%	26.5%
Use of public Internet workstations increased since last year		82.9%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	14.4%	14.8%
	1.5Mbps	21.5%	27.4%
	1.6-10Mbps	34.4%	33.4%
	Greater than 10Mbps	19.5%	18.4%
Always adequate connection speed		61.8%	54.4%
Wireless availability		90.5%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		97.9%	95.0%
Homework resources		85.0%	88.2%
Digital/virtual reference		82.7%	72.3%
e-books		68.8%	65.9%
Audio content		85.0%	82.5%
Library offers IT training to patrons		83.5%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	81.2%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	82.0%	88.2%
	helps patrons complete online job applications	69.3%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# RHODE ISLAND

		RI	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$34.67	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		11.7%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		42.3%	66.6%
Average number of computers		16.1	14.2
Always sufficient computers available		46.8%	26.5%
Use of public Internet workstations increased since last year		61.4%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	6.1%	14.8%
	1.5Mbps	15.3%	27.4%
	1.6-10Mbps	27.5%	33.4%
	Greater than 10Mbps	15.4%	18.4%
Always adequate connection speed		63.3%	54.4%
Wireless availability		100.0%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		68.4%	95.0%
Homework resources		68.4%	88.2%
Digital/virtual reference		61.9%	72.3%
e-books		65.1%	65.9%
Audio content		100.0%	82.5%
Library offers IT training to patrons		100.0%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		90.2%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		85.2%	88.2%
helps patrons complete online job applications		83.8%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# SOUTH CAROLINA

		SC	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$25.32	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		12.4%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		67.8%	66.6%
Average number of computers		12.5	14.2
Always sufficient computers available		10.6%	26.5%
Use of public Internet workstations increased since last year		84.0%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	1.3%	14.8%
	1.5Mbps	39.7%	27.4%
	1.6-10Mbps	34.7%	33.4%
	Greater than 10Mbps	13.8%	18.4%
Always adequate connection speed		54.7%	54.4%
Wireless availability		79.1%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		100.0%	95.0%
Homework resources		95.5%	88.2%
Digital/virtual reference		57.2%	72.3%
e-books		30.9%	65.9%
Audio content		77.5%	82.5%
Library offers IT training to patrons		58.4%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	84.5%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	94.4%	88.2%
	helps patrons complete online job applications	69.0%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# RHODE ISLAND

		RI	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$34.67	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		11.7%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		42.3%	66.6%
Average number of computers		16.1	14.2
Always sufficient computers available		46.8%	26.5%
Use of public Internet workstations increased since last year		61.4%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	6.1%	14.8%
	1.5Mbps	15.3%	27.4%
	1.6-10Mbps	27.5%	33.4%
	Greater than 10Mbps	15.4%	18.4%
Always adequate connection speed		63.3%	54.4%
Wireless availability		100.0%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		68.4%	95.0%
Homework resources		68.4%	88.2%
Digital/virtual reference		61.9%	72.3%
e-books		65.1%	65.9%
Audio content		100.0%	82.5%
Library offers IT training to patrons		100.0%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		90.2%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		85.2%	88.2%
helps patrons complete online job applications		83.8%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# SOUTH CAROLINA

		SC	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$25.32	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		12.4%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		67.8%	66.6%
Average number of computers		12.5	14.2
Always sufficient computers available		10.6%	26.5%
Use of public Internet workstations increased since last year		84.0%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	1.3%	14.8%
	1.5Mbps	39.7%	27.4%
	1.6-10Mbps	34.7%	33.4%
	Greater than 10Mbps	13.8%	18.4%
Always adequate connection speed		54.7%	54.4%
Wireless availability		79.1%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		100.0%	95.0%
Homework resources		95.5%	88.2%
Digital/virtual reference		57.2%	72.3%
e-books		30.9%	65.9%
Audio content		77.5%	82.5%
Library offers IT training to patrons		58.4%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		84.5%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		94.4%	88.2%
helps patrons complete online job applications		69.0%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# SOUTH DAKOTA

		SD	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$28.10	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		4.9%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		25.9%	66.6%
Average number of computers		7.1	14.2
Always sufficient computers available		46.2%	26.5%
Use of public Internet workstations increased since last year		57.9%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	43.9%	14.8%
	1.5Mbps	11.6%	27.4%
	1.6-10Mbps	25.1%	33.4%
	Greater than 10Mbps	14.3%	18.4%
Always adequate connection speed		65.9%	54.4%
Wireless availability		57.4%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		89.7%	95.0%
Homework resources		88.4%	88.2%
Digital/virtual reference		60.5%	72.3%
e-books		56.1%	65.9%
Audio content		69.9%	82.5%
Library offers IT training to patrons		72.9%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		75.9%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		85.2%	88.2%
helps patrons complete online job applications		69.1%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# TENNESSEE

		TN	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$16.73	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		2.7%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		40.7%	66.6%
Average number of computers		14.2	14.2
Always sufficient computers available		30.0%	26.5%
Use of public Internet workstations increased since last year		87.2%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	21.3%	14.8%
	1.5Mbps	8.0%	27.4%
	1.6-10Mbps	46.4%	33.4%
	Greater than 10Mbps	11.6%	18.4%
Always adequate connection speed		44.3%	54.4%
Wireless availability		75.0%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		89.3%	95.0%
Homework resources		83.5%	88.2%
Digital/virtual reference		72.7%	72.3%
e-books		89.5%	65.9%
Audio content		89.9%	82.5%
Library offers IT training to patrons		82.4%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	86.9%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	81.8%	88.2%
	helps patrons complete online job applications	83.9%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# TEXAS

		TX	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$19.68	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		4.7%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		39.3%	66.6%
Average number of computers		19.4	14.2
Always sufficient computers available		29.3%	26.5%
Use of public Internet workstations increased since last year		73.6%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	18.0%	14.8%
	1.5Mbps	20.5%	27.4%
	1.6-10Mbps	35.1%	33.4%
	Greater than 10Mbps	17.1%	18.4%
Always adequate connection speed		50.0%	54.4%
Wireless availability		75.8%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		94.4%	95.0%
Homework resources		81.6%	88.2%
Digital/virtual reference		60.6%	72.3%
e-books		66.6%	65.9%
Audio content		80.5%	82.5%
Library offers IT training to patrons		86.4%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		82.5%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		79.8%	88.2%
helps patrons complete online job applications		72.6%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

		UT	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$31.81	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		9.2%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		37.7%	66.6%
Average number of computers		15.5	14.2
Always sufficient computers available		17.4%	26.5%
Use of public Internet workstations increased since last year		80.7%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	15.0%	14.8%
	1.5Mbps	10.5%	27.4%
	1.6-10Mbps	39.0%	33.4%
	Greater than 10Mbps	28.6%	18.4%
Always adequate connection speed		61.0%	54.4%
Wireless availability		84.1%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		96.5%	95.0%
Homework resources		82.3%	88.2%
Digital/virtual reference		49.5%	72.3%
e-books		98.2%	65.9%
Audio content		92.0%	82.5%
Library offers IT training to patrons		88.5%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	98.2%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	83.3%	88.2%
	helps patrons complete online job applications	78.7%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# VERMONT

		VT	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$26.81	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		10.5%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		44.4%	66.6%
Average number of computers		6.3	14.2
Always sufficient computers available		31.3%	26.5%
Use of public Internet workstations increased since last year		67.3%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	15.4%	14.8%
	1.5Mbps	11.6%	27.4%
	1.6-10Mbps	31.8%	33.4%
	Greater than 10Mbps	19.6%	18.4%
Always adequate connection speed		62.9%	54.4%
Wireless availability		88.0%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
	Licensed databases	78.7%	95.0%
	Homework resources	69.7%	88.2%
	Digital/virtual reference	53.7%	72.3%
	e-books	22.1%	65.9%
	Audio content	90.0%	82.5%
Library offers IT training to patrons		84.9%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	82.4%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	80.1%	88.2%
	helps patrons complete online job applications	65.9%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.

# VIRGINIA

		VA	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$35.23	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		19.6%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		47.3%	66.6%
Average number of computers		16.0	14.2
Always sufficient computers available		30.0%	26.5%
Use of public Internet workstations increased since last year		78.8%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	12.8%	14.8%
	1.5Mbps	18.1%	27.4%
	1.6-10Mbps	33.8%	33.4%
	Greater than 10Mbps	32.8%	18.4%
Always adequate connection speed		54.6%	54.4%
Wireless availability		84.9%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		98.5%	95.0%
Homework resources		89.6%	88.2%
Digital/virtual reference		74.1%	72.3%
e-books		76.5%	65.9%
Audio content		73.9%	82.5%
Library offers IT training to patrons		90.9%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	96.6%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	95.6%	88.2%
	helps patrons complete online job applications	85.8%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# WASHINGTON

		WA	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$52.24	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		8.7%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		56.5%	66.6%
Average number of computers		15.1	14.2
Always sufficient computers available		14.9%	26.5%
Use of public Internet workstations increased since last year		79.8%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	15.8%	14.8%
	1.5Mbps	14.1%	27.4%
	1.6-10Mbps	40.2%	33.4%
	Greater than 10Mbps	28.9%	18.4%
Always adequate connection speed		52.4%	54.4%
Wireless availability		82.0%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		99.3%	95.0%
Homework resources		94.1%	88.2%
Digital/virtual reference		71.7%	72.3%
e-books		48.6%	65.9%
Audio content		84.0%	82.5%
Library offers IT training to patrons		97.3%	89.1%
E-government: Staff provide assistance to patrons to understand how to access and use e-government Web sites		93.4%	88.8%
Jobs services: Library provides access to jobs databases and other job opportunity resources		92.4%	88.2%
helps patrons complete online job applications		27.4%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# WEST VIRGINIA

		WV	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita		\$16.40	\$35.63
<b>ACCESS</b>			
Hours decreased since last fiscal year		0.9%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		70.4%	66.6%
Average number of computers		6.9	14.2
Always sufficient computers available		38.3%	26.5%
Use of public Internet workstations increased since last year		66.0%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	0.0%	14.8%
	1.5Mbps	100.0%	27.4%
	1.6-10Mbps	0.0%	33.4%
	Greater than 10Mbps	0.0%	18.4%
Always adequate connection speed		61.4%	54.4%
Wireless availability		73.9%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		97.2%	95.0%
Homework resources		82.7%	88.2%
Digital/virtual reference		67.7%	72.3%
e-books		52.2%	65.9%
Audio content		67.2%	82.5%
Library offers IT training to patrons		82.4%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	89.8%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	89.2%	88.2%
	helps patrons complete online job applications	68.5%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# WISCONSIN

		WI	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$36.81	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		3.6%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		48.4%	66.6%
Average number of computers		9.4	14.2
Always sufficient computers available		19.6%	26.5%
Use of public Internet workstations increased since last year		79.0%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	0.0%	14.8%
	1.5Mbps	94.0%	27.4%
	1.6-10Mbps	6.0%	33.4%
	Greater than 10Mbps	0.0%	18.4%
Always adequate connection speed		39.3%	54.4%
Wireless availability		93.3%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		99.5%	95.0%
Homework resources		82.7%	88.2%
Digital/virtual reference		86.9%	72.3%
e-books		96.3%	65.9%
Audio content		96.1%	82.5%
Library offers IT training to patrons		89.7%	89.1%
E-government: Staff provide assistance to patrons		86.5%	88.8%
Jobs services: Library		93.5%	88.2%
helps patrons complete online job applications		72.7%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.



# WYOMING

		WY	U.S.
<b>EXPENDITURES (SYSTEM DATA)</b>			
Total operating expenditures per capita*		\$52.92	\$35.63
<b>ACCESS (LIBRARY OUTLET/BRANCH DATA)</b>			
Hours decreased since last fiscal year		6.3%	14.5%
<b>CONNECTIVITY (LIBRARY OUTLET/BRANCH DATA)</b>			
Library offer only free access to computers/Internet in their communities		57.8%	66.6%
Average number of computers		11.0	14.2
Always sufficient computers available		35.9%	26.5%
Use of public Internet workstations increased since last year		59.4%	75.7%
Maximum Internet connection speed	Less than 1.5Mbps	29.9%	14.8%
	1.5Mbps	31.4%	27.4%
	1.6-10Mbps	21.7%	33.4%
	Greater than 10Mbps	17.0%	18.4%
Always adequate connection speed		52.9%	54.4%
Wireless availability		76.1%	82.2%
<b>INTERNET SERVICES (LIBRARY OUTLET/BRANCH DATA)</b>			
Licensed databases		100.0%	95.0%
Homework resources		82.5%	88.2%
Digital/virtual reference		74.7%	72.3%
e-books		71.5%	65.9%
Audio content		100.0%	82.5%
Library offers IT training to patrons		69.7%	89.1%
E-government: Staff provide assistance to patrons	to understand how to access and use e-government Web sites	93.9%	88.8%
Jobs services: Library	provides access to jobs databases and other job opportunity resources	90.3%	88.2%
	helps patrons complete online job applications	58.3%	67.1%

\* Institute of Museum and Library Services. *Public Libraries Survey: Fiscal Year 2008*. Washington, DC: IMLS, 2010.